



**PHOENIX SKY HARBOR
INTERNATIONAL AIRPORT**



**Monthly Commercial Ground Transportation Report
March 2024**

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Events Impacting Number of Trips

Date	Event	Notes
Jan-11	BCS Championship Game in Glendale	Auburn vs Oregon, busiest rental car event ever for Phoenix (Bigger than SuperBowl)
Jul-11	MLB All Star Game	Held downtown at Chase MLB All Star is a week long event.
Apr-13	PHX Sky Train Stage 1 open	
Oct-13	TNCs arrived in Phoenix	Uber & Lyft operating in Phoenix
Jan-14	AVI System Change	Trips now calculated by AVI system
Jun-14	Ended Contracted Limo Service	
Dec-14	PHX Sky Train Stage 1A open	PHX Sky Train service provided to Terminal 3 (and Terminal 2 via walking path)
Jan-15	Change to AVI	Have started calculating trip fees for Supershuttle...will be the same calculation for all vehicles. They now receive 4 entry & 4 exits per trip, has caused a reduction in the number of trips.
Feb-15	SuperBowl	SuperBowl impacted number of fares during 2 week event.
Jan-16	BCS Championship Game	Clemson vs. Alabama, RCC had high pax counts.
Jun-16	Implement New GT Policy	Transportation Network Companies began service, Charter Operators required to more completely report trips through AVI, has caused an increase in the number of trips.
Dec-16	New Trip Logic	Implement new trip logic for calculation of trips for all AVI users (excluding taxi, trip applied upon entrance to C-Lot). Begin tracking providers for only pick-ups, old logic tracked all airport access.
Jan-17	Begin Phased Trip Fees	Begin the three-year phase in of trip fees to providers permitted prior to 6/18/16.
Mar-17	NCAA Final Four	Phoenix hosted the NCAA Final Four and associated events from March 24 - 27; the event increased overall GT traffic for the month.
May-18	New Taxi Contract	New taxi contract w/ PHX Sky Harbor Airport effective 5/1/18
Dec-19	SuperShuttle Ends Service	SuperShuttle ended service effective 12/31/19 at PHX Sky Harbor Airport.
15-Mar-20	Health Emergency - COVID-19	Health crisis due to COVID-19 affecting global economy.
May-20	New GT Trip Policy	New trip policy effective 5/1/20 to implement new trip fees and include drop-off fees.
Oct-22	Autonomous Service Begins	Waymo begins service at PHX Sky Harbor Airport
Dec-22	PHX Sky Train Stage 2 opens	PHX Sky Train service to Rental Car Center begins 12/20/22, no RCC bus service thereafter.
Feb-23	Superbowl LVII	Increased trips and passenger activity due to Superbowl.

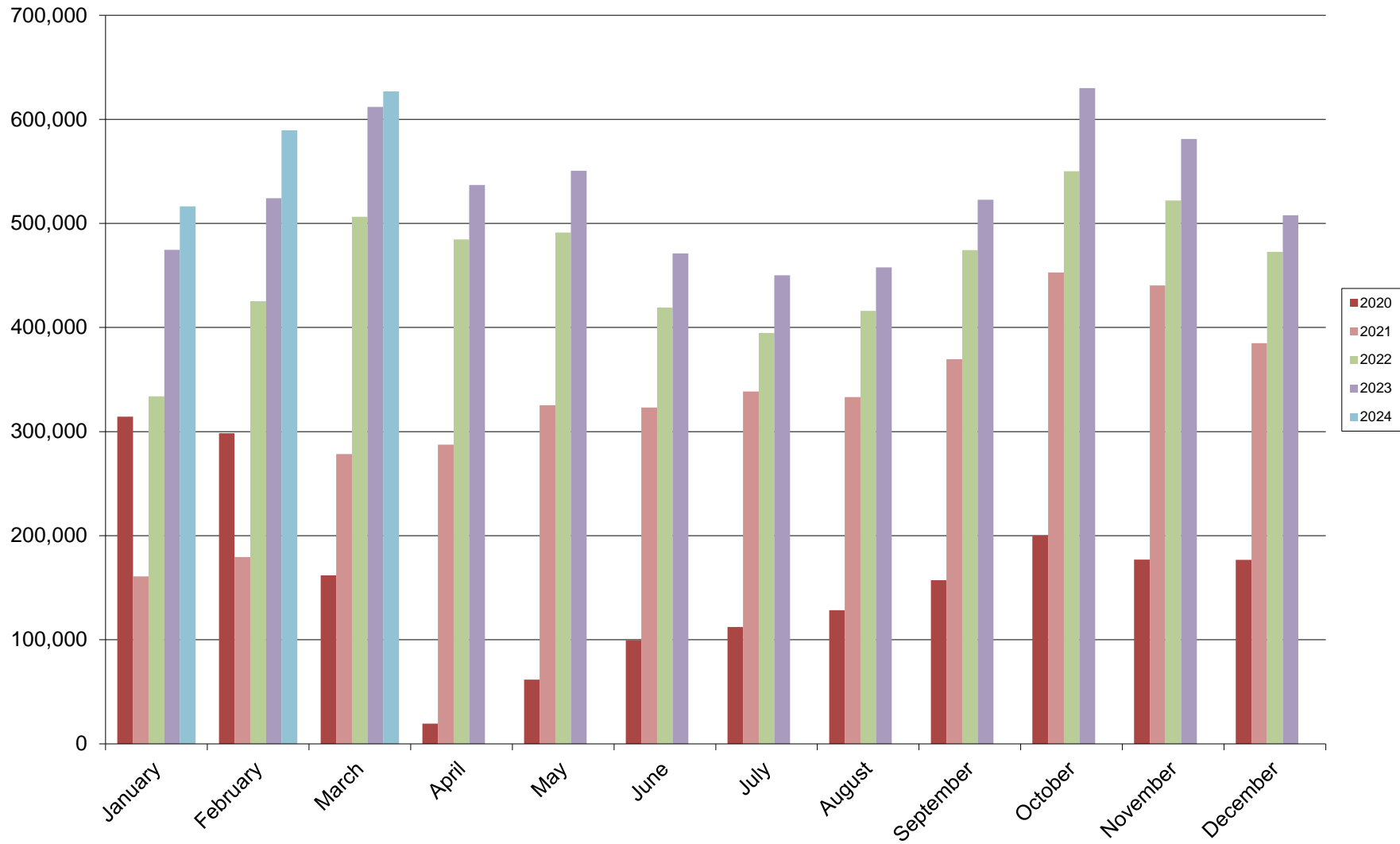
SECTION 1: REVENUE GT TRIPS

*Figures reported in trips using AVI and GPS trip-tracking

Total Monthly Ground Transportation Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	314,421	160,970	333,804	474,642	516,401
February	298,592	179,488	425,211	524,212	589,392
March	161,956	278,356	506,324	612,006	626,751
April	19,546	287,486	484,716	536,872	
May	61,776	325,358	491,244	550,593	
June	99,536	323,053	419,241	471,128	
July	112,350	338,523	394,701	450,091	
August	128,399	333,235	415,995	457,862	
September	157,359	369,633	474,359	522,672	
October	200,277	452,791	550,093	630,135	
November	176,944	440,309	522,134	581,247	
December	176,696	385,022	472,572	507,944	
TOTAL	1,907,852	3,874,224	5,490,394	6,319,404	1,732,544
*Trips include autonomous service effective October 2022					

Total Monthly Ground Transportation Trips



Trips by Vehicle Size

All Operators

2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1-8 Seats	277,011	263,433	136,149	14,432	55,278	85,552	95,125	110,101	137,534	177,511	155,664	154,793
9-23 Seats	36,669	34,491	25,386	5,088	6,453	13,911	17,278	18,336	19,798	22,698	21,191	21,781
24+ Seats	670	556	354	0	0	6	5	21	16	68	79	101
Total	314,350	298,480	161,889	19,520	61,731	99,469	112,408	128,458	157,348	200,277	176,934	176,675

All Operators

2021	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1-8 Seats	141,610	163,265	249,422	253,248	287,527	280,530	294,352	289,477	327,381	403,281	394,060	341,090
9-23 Seats	19,330	16,059	28,712	33,952	37,488	42,028	43,653	43,037	41,458	48,532	45,170	43,055
24+ Seats	131	172	233	290	364	544	490	706	776	963	1,053	865
Total	161,071	179,496	278,367	287,490	325,379	323,102	338,495	333,220	369,615	452,776	440,283	385,010

All Operators

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1-8 Seats	295,374	384,015	456,144	433,316	439,329	369,696	346,916	368,203	425,023	496,924	471,728	421,326
9-23 Seats	37,440	39,863	48,352	49,741	50,319	48,449	46,992	46,929	48,027	51,544	48,922	50,202
24+ Seats	926	1,052	1,496	1,340	1,278	840	573	579	1,027	1,451	1,183	783
Total	333,740	424,930	505,992	484,397	490,926	418,985	394,481	415,711	474,077	549,919	521,833	472,311

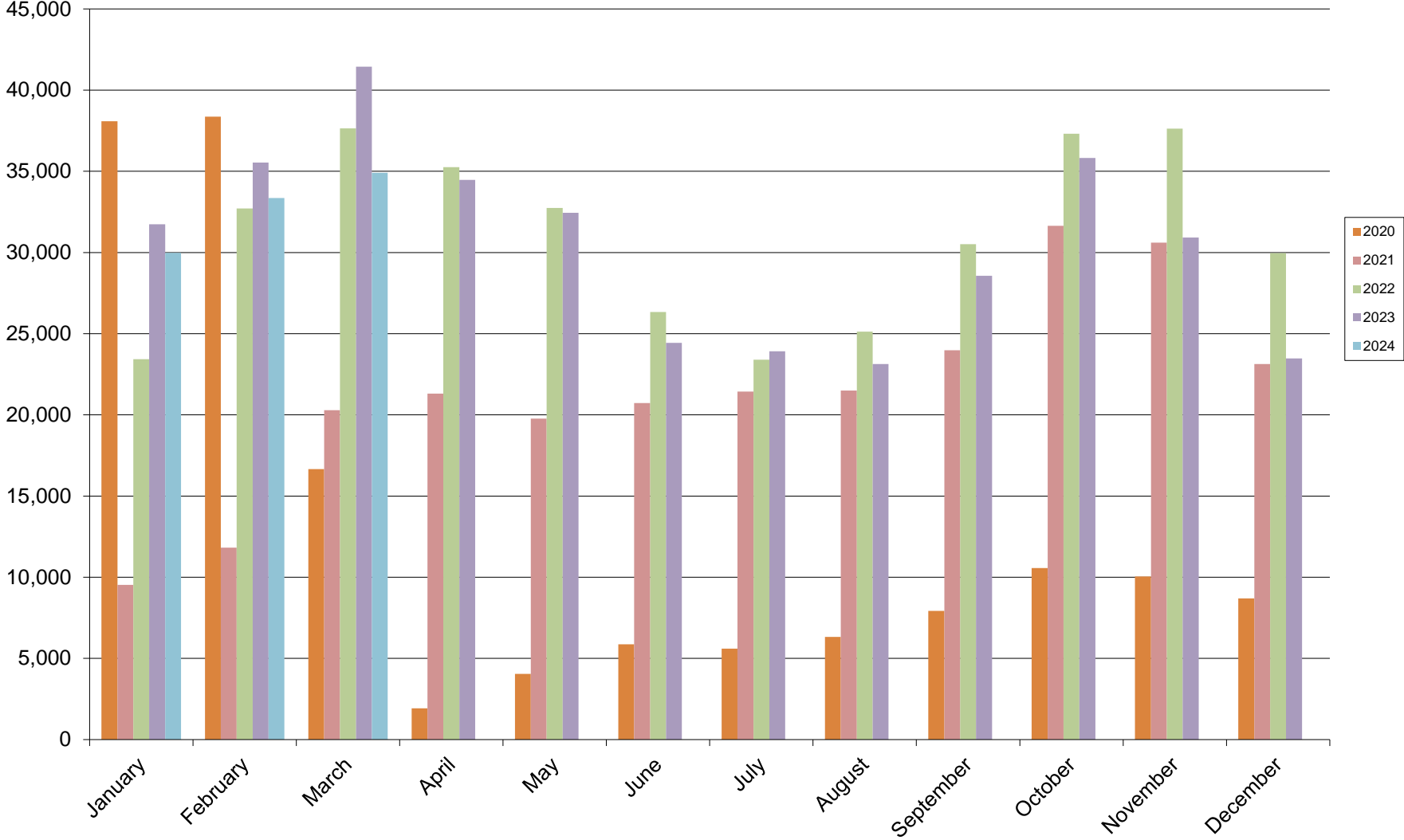
All Operators

2023	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1-8 Seats	426,385	476,233	555,331	484,087	497,118	422,431	401,908	411,137	471,755	573,729	527,712	454,985
9-23 Seats	46,692	46,501	54,989	51,404	52,324	47,984	47,655	46,152	49,908	54,937	52,001	51,701
24+ Seats	1,273	1,204	1322	1063	994	683	495	527	943	1321	1215	841
Total	474,350	523,938	611,642	536,554	550,436	471,098	450,058	457,816	522,606	629,987	580,928	507,527

Taxi Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	38,077	9,533	23,435	31,738	29,977
February	38,360	11,823	32,712	35,544	33,359
March	16,660	20,285	37,651	41,446	34,905
April	1,930	21,313	35,254	34,467	
May	4,044	19,768	32,735	32,437	
June	5,864	20,730	26,337	24,427	
July	5,596	21,427	23,399	23,923	
August	6,319	21,491	25,120	23,135	
September	7,928	23,973	30,518	28,570	
October	10,571	31,648	37,313	35,820	
November	10,046	30,605	37,620	30,924	
December	8,701	23,129	29,964	23,476	
TOTAL	154,096	255,725	372,058	365,907	98,241

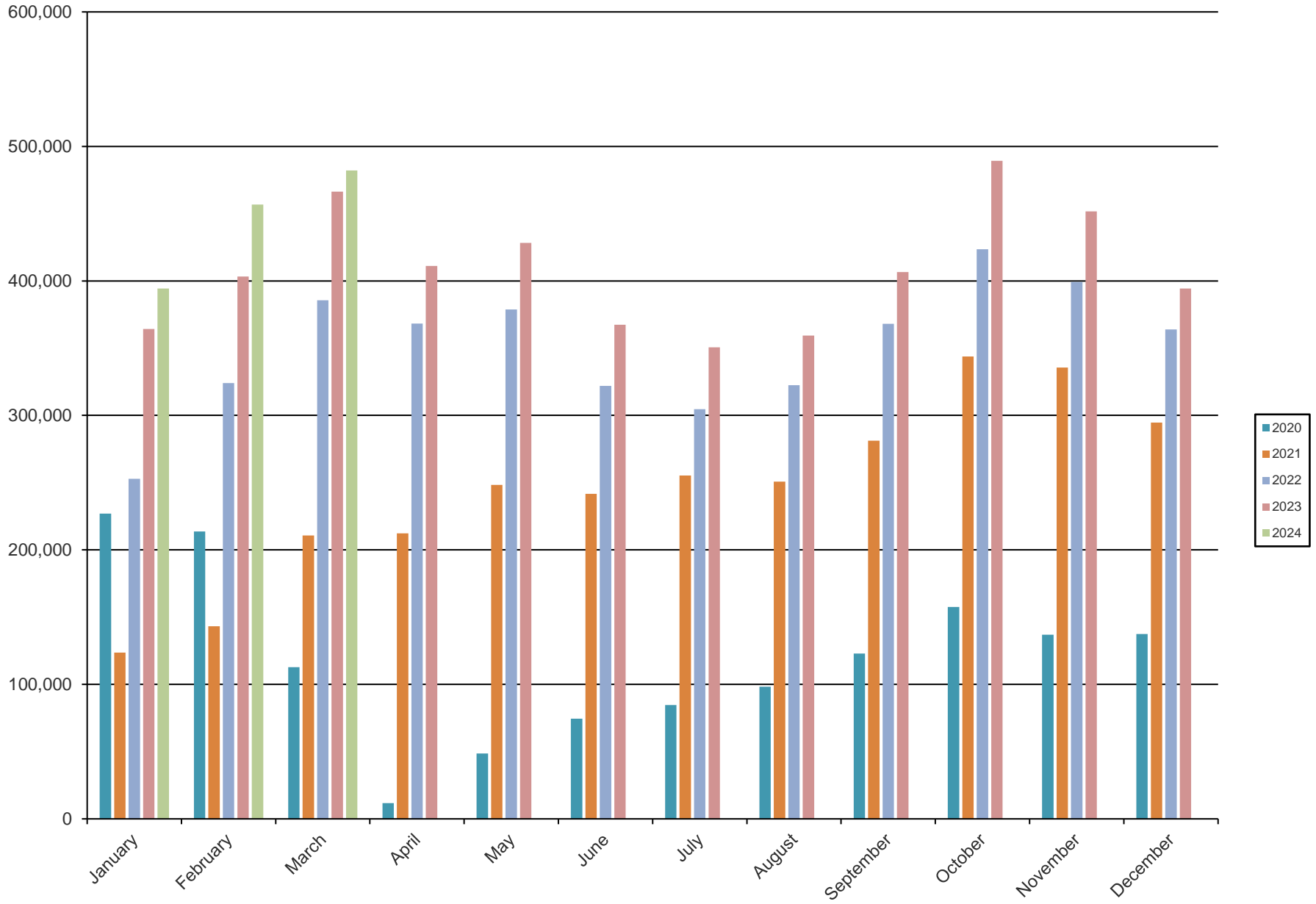
Taxi Trips



RideshareTrips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	227,028	123,700	252,837	364,227	394,364
February	213,683	143,177	324,082	403,207	456,772
March	112,695	210,767	385,521	466,437	482,020
April	11,795	212,228	368,271	411,032	
May	48,678	248,366	378,781	428,278	
June	74,412	241,663	321,932	367,389	
July	84,704	255,313	304,592	350,678	
August	98,309	250,689	322,473	359,422	
September	122,913	281,242	368,008	406,535	
October	157,486	343,722	423,458	489,360	
November	136,827	335,517	399,181	451,714	
December	137,502	294,671	363,934	394,398	
TOTAL	1,426,032	2,941,055	4,213,070	4,892,677	1,333,156
*Rideshare data is based on monthly GPS trip tracking reports submitted by TNC providers					

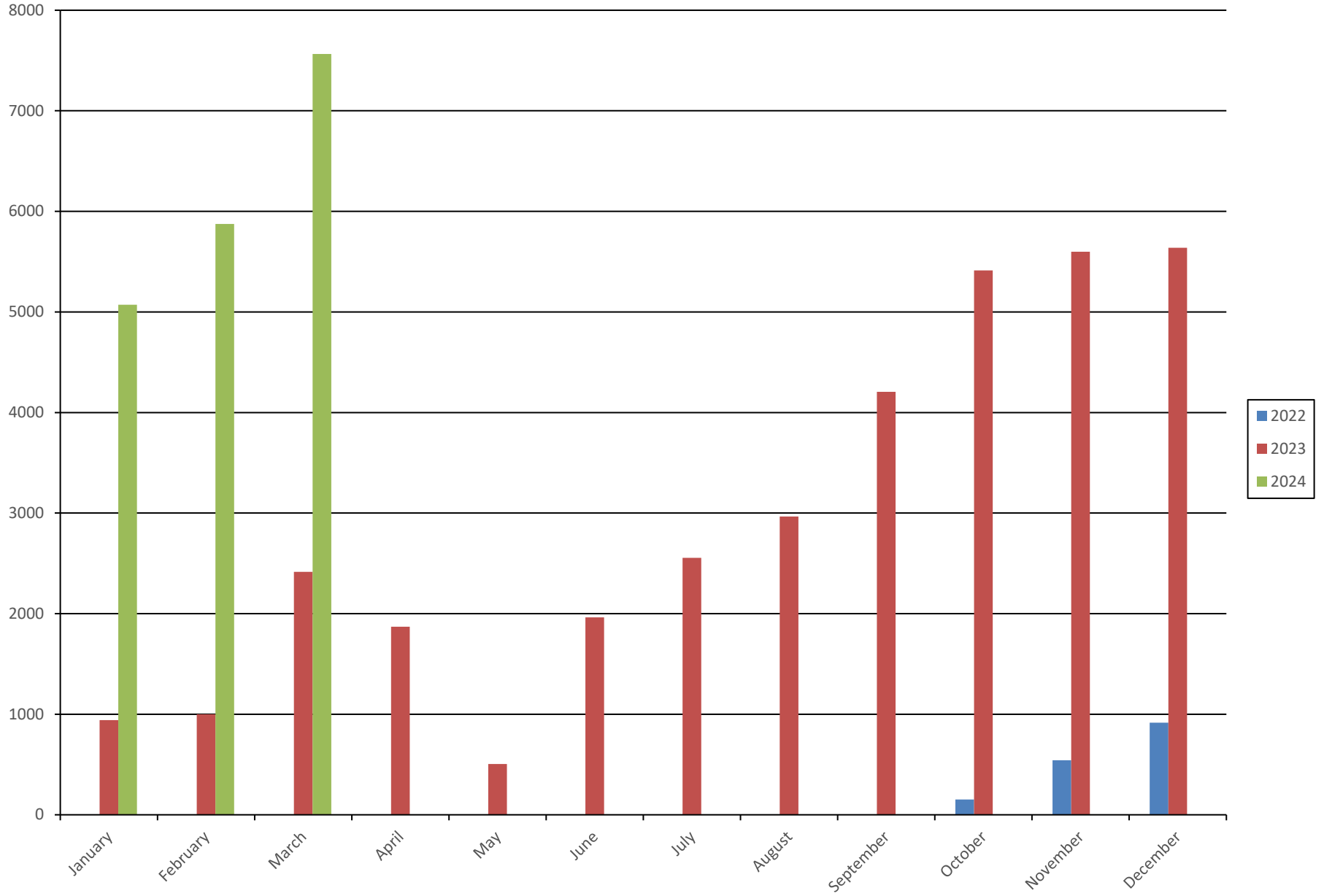
Rideshare Trips



Autonomous Trips

<u>Month</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	-	942	5,071
February	-	1,000	5,875
March	-	2,416	7,566
April	-	1,869	
May	-	504	
June	-	1,962	
July	-	2,555	
August	-	2,966	
September	-	4,205	
October	151	5,414	
November	542	5,599	
December	916	5,638	
TOTAL	1,609	35,070	18,512

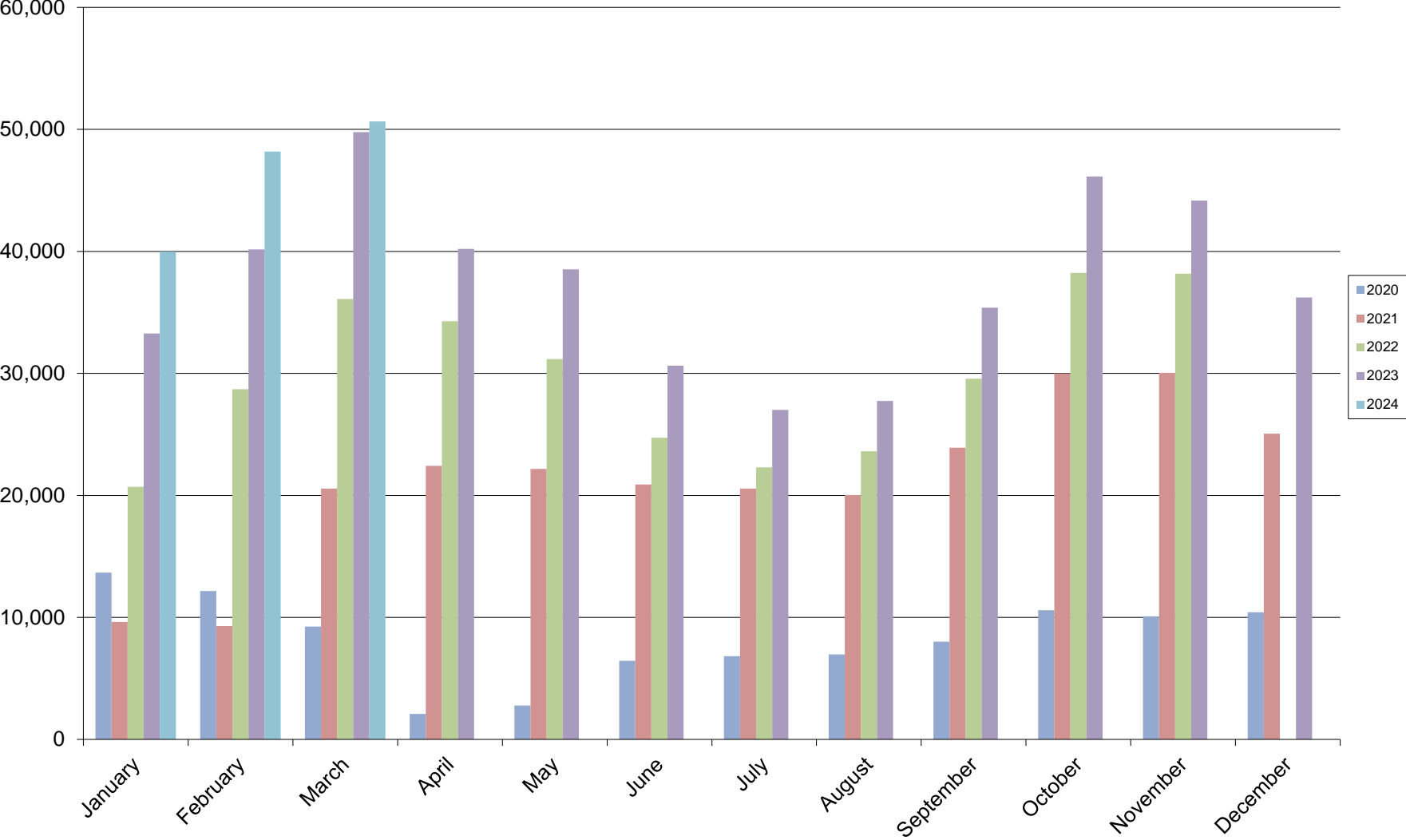
Autonomous Trips



Prearranged Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	13,663	9,635	20,714	33,261	39,964
February	12,169	9,290	28,709	40,164	48,190
March	9,239	20,565	36,101	49,781	50,652
April	2,077	22,424	34,272	40,201	
May	2,787	22,162	31,173	38,516	
June	6,439	20,891	24,725	30,638	
July	6,828	20,566	22,299	27,000	
August	6,959	20,024	23,608	27,736	
September	8,012	23,901	29,569	35,390	
October	10,596	30,009	38,227	46,128	
November	10,088	30,041	38,176	44,162	
December	10,425	25,054	30,485	36,231	
TOTAL	99,282	254,562	358,058	449,208	138,806

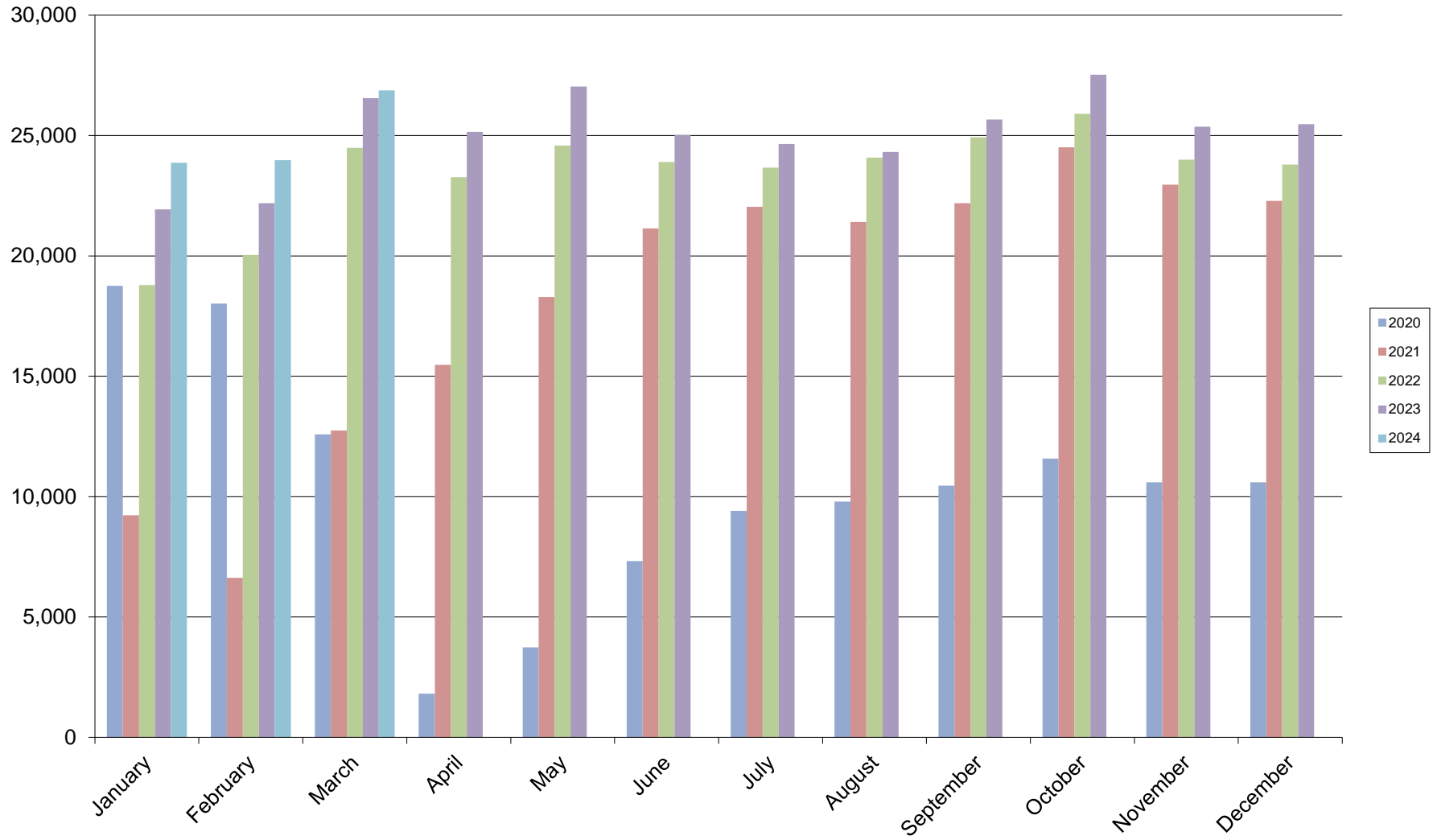
Prearranged Trips



Off-Airport Parking Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	18,759	9,227	18,792	21,938	23,865
February	18,014	6,627	20,039	22,187	23,981
March	12,584	12,746	24,490	26,555	26,875
April	1,814	15,471	23,275	25,157	
May	3,742	18,295	24,590	27,035	
June	7,325	21,138	23,906	25,022	
July	9,409	22,038	23,671	24,655	
August	9,795	21,410	24,088	24,315	
September	10,454	22,185	24,928	25,668	
October	11,578	24,511	25,901	27,528	
November	10,598	22,955	24,002	25,366	
December	10,596	22,283	23,799	25,478	
TOTAL	124,668	218,886	281,481	300,904	74,721

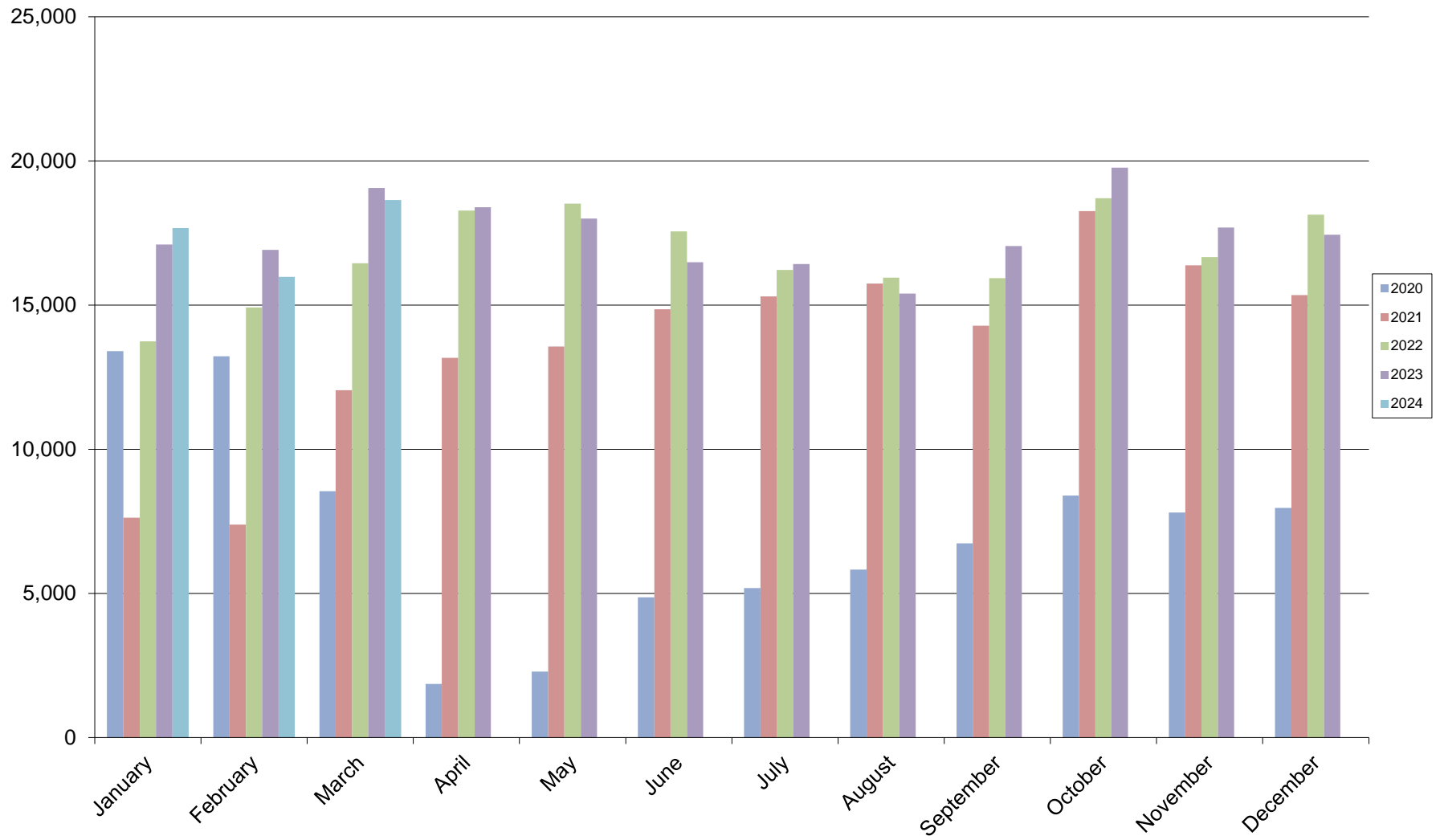
Off-Airport Parking Trips



Hotel/Motel Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	13,402	7,628	13,743	17,098	17,673
February	13,225	7,387	14,916	16,912	15,982
March	8,542	12,044	16,450	19,060	18,646
April	1,855	13,168	18,278	18,390	
May	2,289	13,560	18,518	17,998	
June	4,861	14,856	17,553	16,490	
July	5,185	15,301	16,217	16,424	
August	5,827	15,746	15,952	15,395	
September	6,734	14,284	15,936	17,049	
October	8,393	18,261	18,709	19,762	
November	7,800	16,376	16,668	17,691	
December	7,963	15,343	18,135	17,442	
TOTAL	86,076	163,954	201,075	209,711	52,301

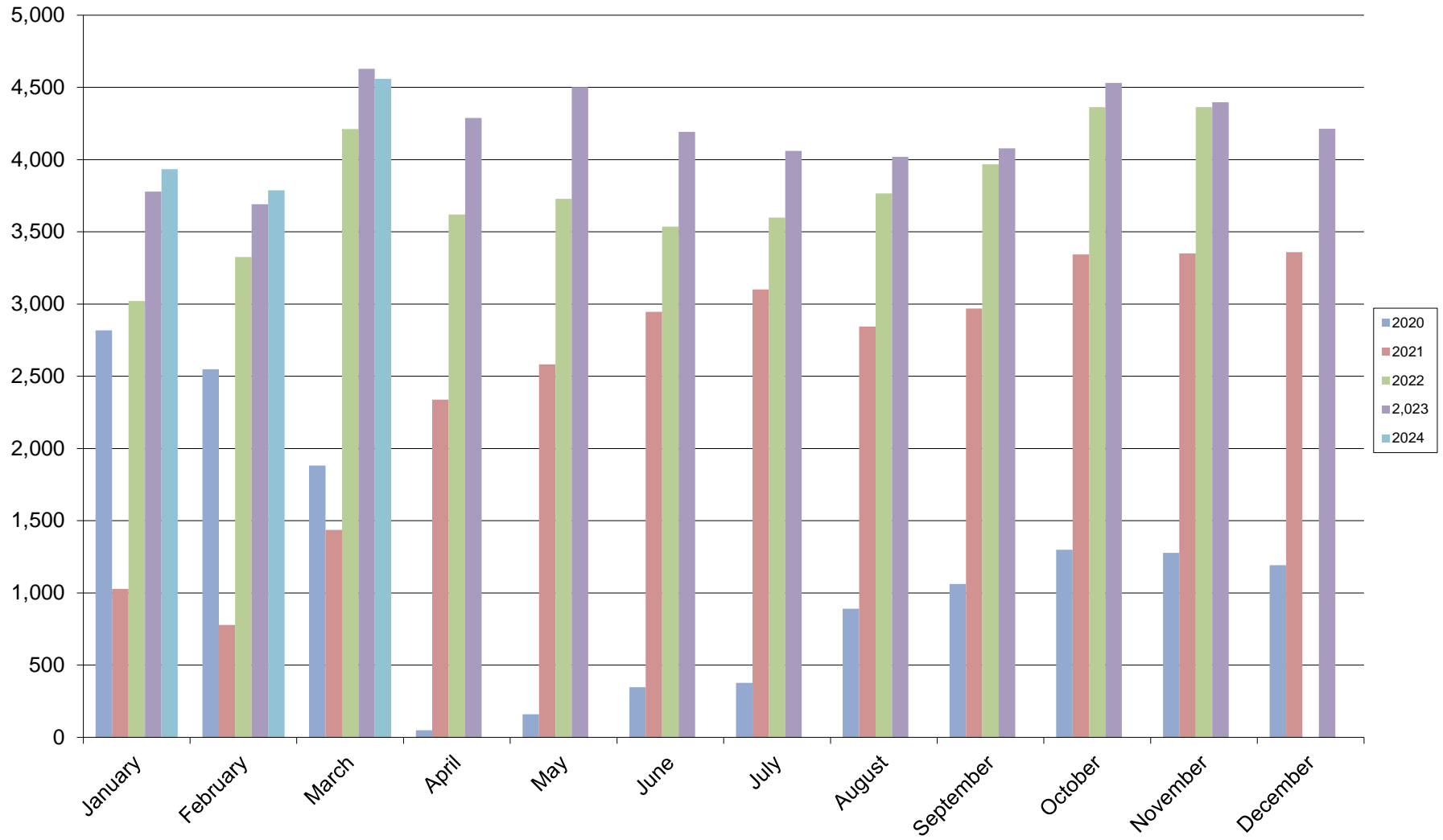
Hotel/Motel Trips



Intercity Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2,023</u>	<u>2024</u>
January	2,817	1,027	3,021	3,778	3,934
February	2,548	778	3,326	3,691	3,788
March	1,881	1,436	4,212	4,628	4,560
April	49	2,338	3,620	4,288	
May	160	2,583	3,728	4,502	
June	347	2,946	3,536	4,193	
July	378	3,102	3,598	4,061	
August	890	2,845	3,766	4,019	
September	1,061	2,969	3,968	4,078	
October	1,298	3,343	4,363	4,531	
November	1,277	3,351	4,363	4,397	
December	1,191	3,359	4,190	4,213	
TOTAL	13,897	30,077	45,691	50,379	12,282

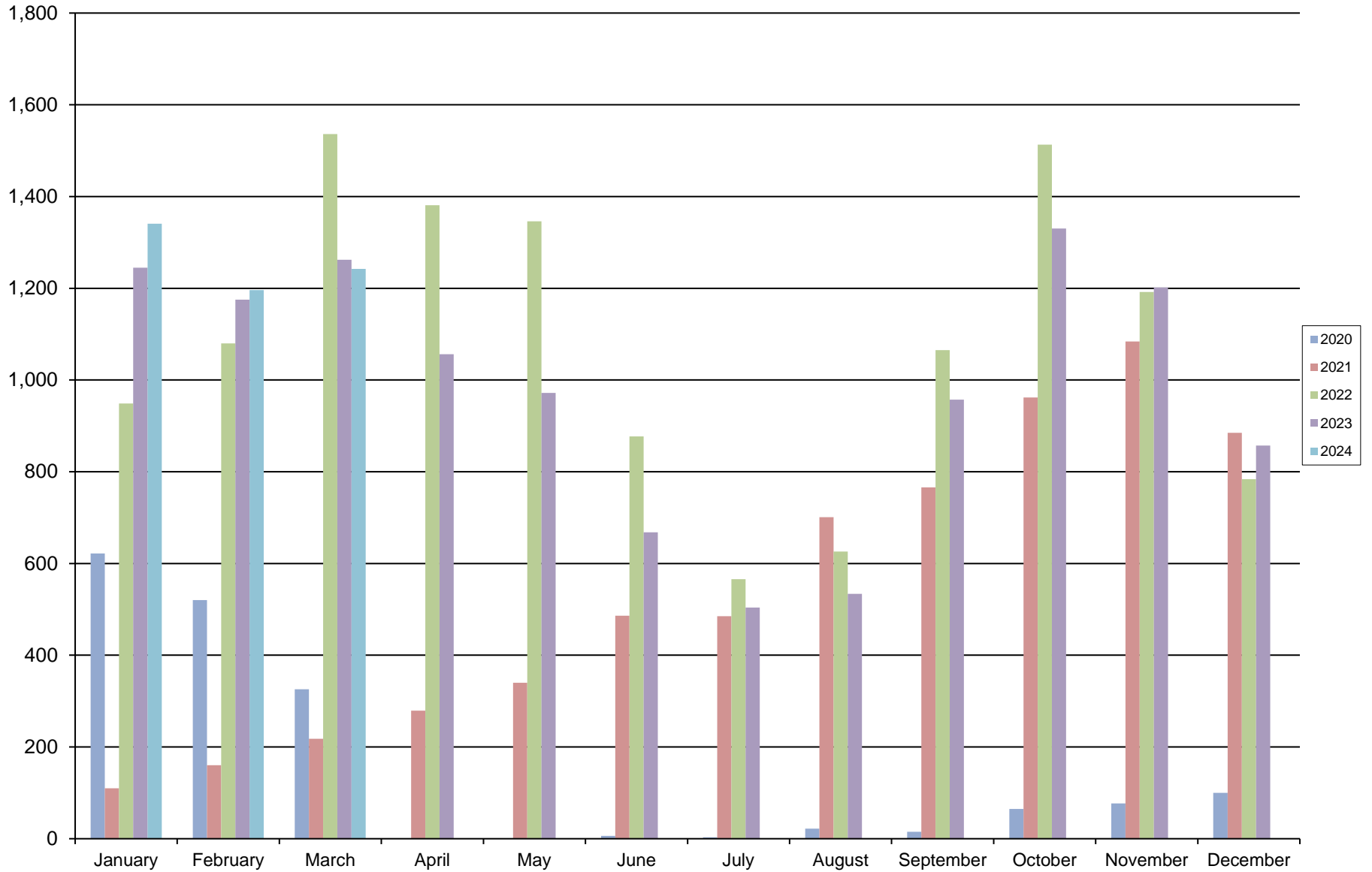
Intercity Trips



Charter Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	622	110	949	1,245	1,341
February	520	160	1,080	1,175	1,196
March	326	218	1,536	1,262	1,242
April	0	279	1,381	1,056	
May	0	340	1,346	972	
June	6	486	877	668	
July	3	485	566	504	
August	22	701	626	534	
September	15	766	1,065	957	
October	65	962	1,513	1,330	
November	77	1,084	1,192	1,202	
December	100	885	784	857	
TOTAL	1,756	6,476	12,915	11,762	3,779

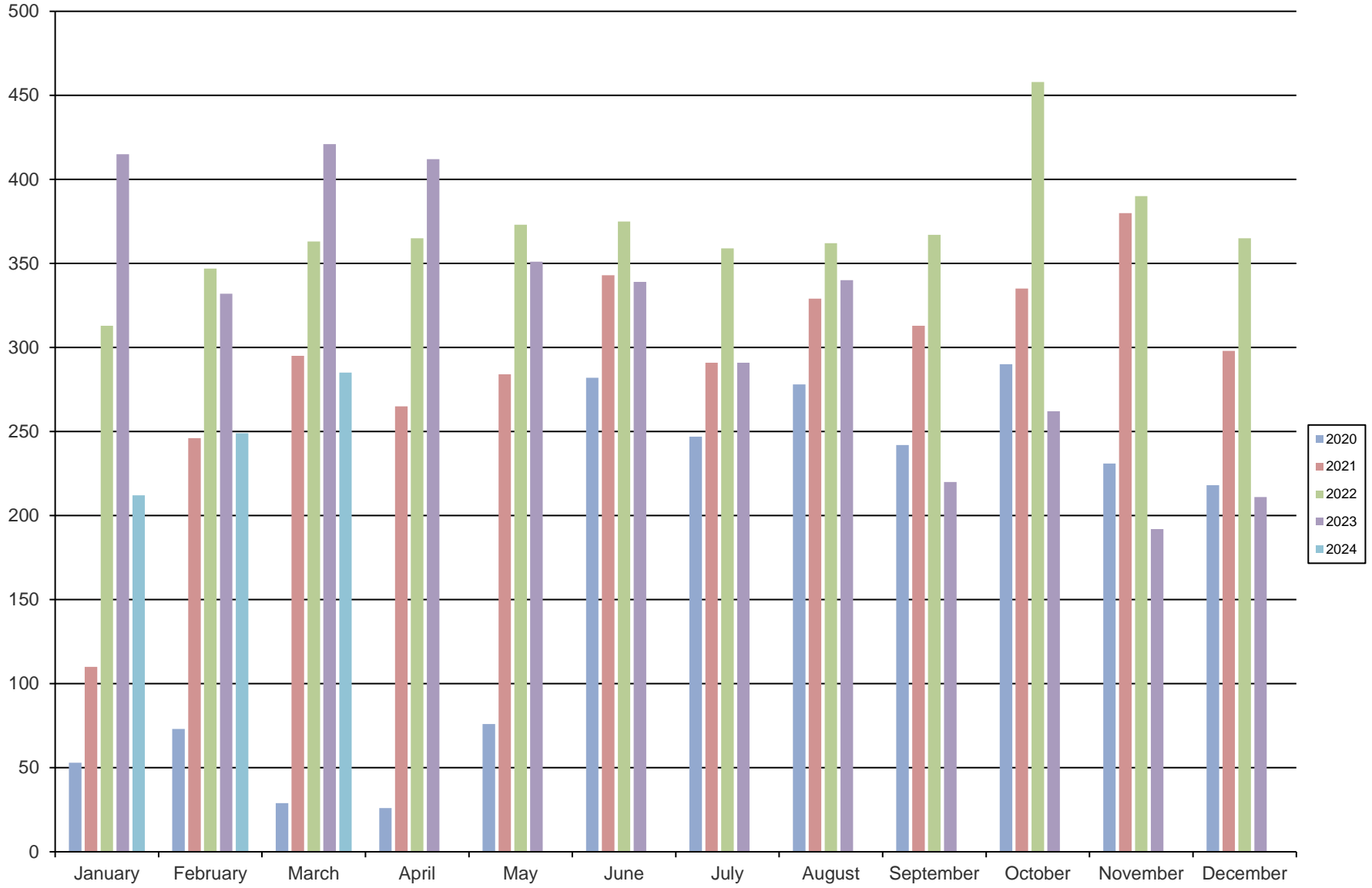
Charter Trips



Courtesy Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	53	110	313	415	212
February	73	246	347	332	249
March	29	295	363	421	285
April	26	265	365	412	
May	76	284	373	351	
June	282	343	375	339	
July	247	291	359	291	
August	278	329	362	340	
September	242	313	367	220	
October	290	335	458	262	
November	231	380	390	192	
December	218	298	365	211	
TOTAL	2,045	3,489	4,437	3,786	746

Courtesy Trips



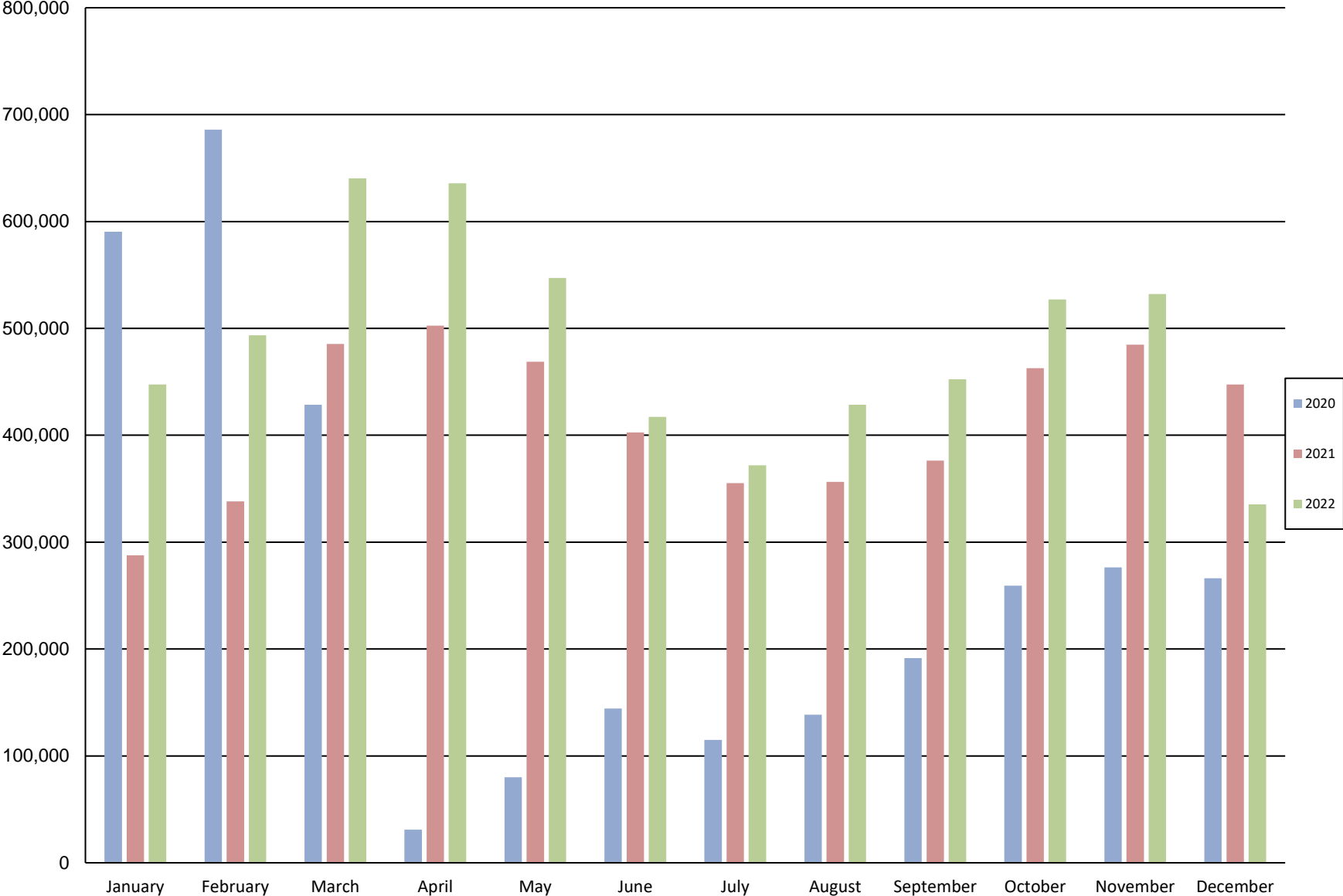
SECTION 2: NON-REVENUE GT TRIPS

*Figures reported in Passenger Ridership

RCC Bus Ridership

Month	2020	2021	2022
January	590,437	287,683	447,568
February	685,947	338,151	493,474
March	428,494	485,464	640,419
April	31,073	502,531	635,819
May	80,004	468,818	547,088
June	144,253	402,699	417,155
July	115,011	355,260	371,908
August	138,635	356,291	428,513
September	191,602	376,277	452,363
October	259,337	462,864	527,011
November	276,461	484,799	532,047
December	266,118	447,437	335,344
TOTAL	3,207,372	4,968,274	5,828,709

RCC Bus Ridership



PHX Sky Train® Ridership

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	416,980	140,681	331,226	1,081,354	1,104,178
February	430,209	122,833	347,341	1,141,195	1,215,552
March	329,320	273,412	449,436	1,482,788	1,596,380
April	79,820	263,134	330,415	1,299,290	
May	81,761	319,050	409,864	1,180,829	
June	104,490	346,594	406,568	998,519	
July	130,999	413,704	415,175	912,464	
August	140,469	351,223	381,237	898,579	
September	143,951	351,128	404,545	1,004,298	
October	161,323	382,881	359,095	1,207,267	
November	149,981	390,206	369,735	1,206,609	
December	156,544	391,309	705,064	1,144,613	
TOTAL	2,325,847	3,746,155	4,909,701	13,557,805	3,916,110

PHX Sky Train® Ridership

