



**PHOENIX SKY HARBOR  
INTERNATIONAL AIRPORT**



**Monthly Commercial Ground Transportation Report  
October 2024**

## **TABLE OF CONTENTS**

A - Events

B - Section 1: Revenue GT Trips

1- All Ground Transportation Trips

Vehicle Size

Taxi

Rideshare

Autonomous

Prearranged

Off-Airport Parking

Hotel/Motel

Intercity

Charter Bus

Courtesy

C - Section 2: Non-Revenue GT Trips

RCC Bus Ridership

PHX Sky Train® Ridership

## Events Impacting Number of Trips

<b>Date</b>	<b>Event</b>	<b>Notes</b>
Jan-11	BCS Championship Game in Glendale	Auburn vs Oregon, busiest rental car event ever for Phoenix (Bigger than SuperBowl)
Jul-11	MLB All Star Game	Held downtown at Chase MLB All Star is a week long event.
Apr-13	PHX Sky Train Stage 1 open	
Oct-13	TNCs arrived in Phoenix	Uber & Lyft operating in Phoenix
Jan-14	AVI System Change	Trips now calculated by AVI system
Jun-14	Ended Contracted Limo Service	
Dec-14	PHX Sky Train Stage 1A open	PHX Sky Train service provided to Terminal 3 (and Terminal 2 via walking path)
Jan-15	Change to AVI	Have started calculating trip fees for Supershuttle...will be the same calculation for all vehicles. They now receive 4 entry & 4 exits per trip, has caused a reduction in the number of trips.
Feb-15	SuperBowl	SuperBowl impacted number of fares during 2 week event.
Jan-16	BCS Championship Game	Clemson vs. Alabama, RCC had high pax counts.
Jun-16	Implement New GT Policy	Transportation Network Companies began service, Charter Operators required to more completely report trips through AVI, has caused an increase in the number of trips.
Dec-16	New Trip Logic	Implement new trip logic for calculation of trips for all AVI users (excluding taxi, trip applied upon entrance to C-Lot). Begin tracking providers for only pick-ups, old logic tracked all airport access.
Jan-17	Begin Phased Trip Fees	Begin the three-year phase in of trip fees to providers permitted prior to 6/18/16.
Mar-17	NCAA Final Four	Phoenix hosted the NCAA Final Four and associated events from March 24 - 27; the event increased overall GT traffic for the month.
May-18	New Taxi Contract	New taxi contract w/ PHX Sky Harbor Airport effective 5/1/18
Dec-19	SuperShuttle Ends Service	SuperShuttle ended service effective 12/31/19 at PHX Sky Harbor Airport.
15-Mar-20	Health Emergency - COVID-19	Health crisis due to COVID-19 affecting global economy.
May-20	New GT Trip Policy	New trip policy effective 5/1/20 to implement new trip fees and include drop-off fees.
Oct-22	Autonomous Service Begins	Waymo begins limited service at PHX Sky Harbor Airport
Dec-22	PHX Sky Train Stage 2 opens	PHX Sky Train service to Rental Car Center begins 12/20/22, no RCC bus service thereafter.
Feb-23	Superbowl LVII	Increased trips and passenger activity due to Superbowl.
Apr-24	NCAA Final Four	NCAA Final Four and events increased overall GT traffic for the month.
Aug-24	Full Autonomous Service	Waymo provides full terminal service at PHX Sky Harbor Airport

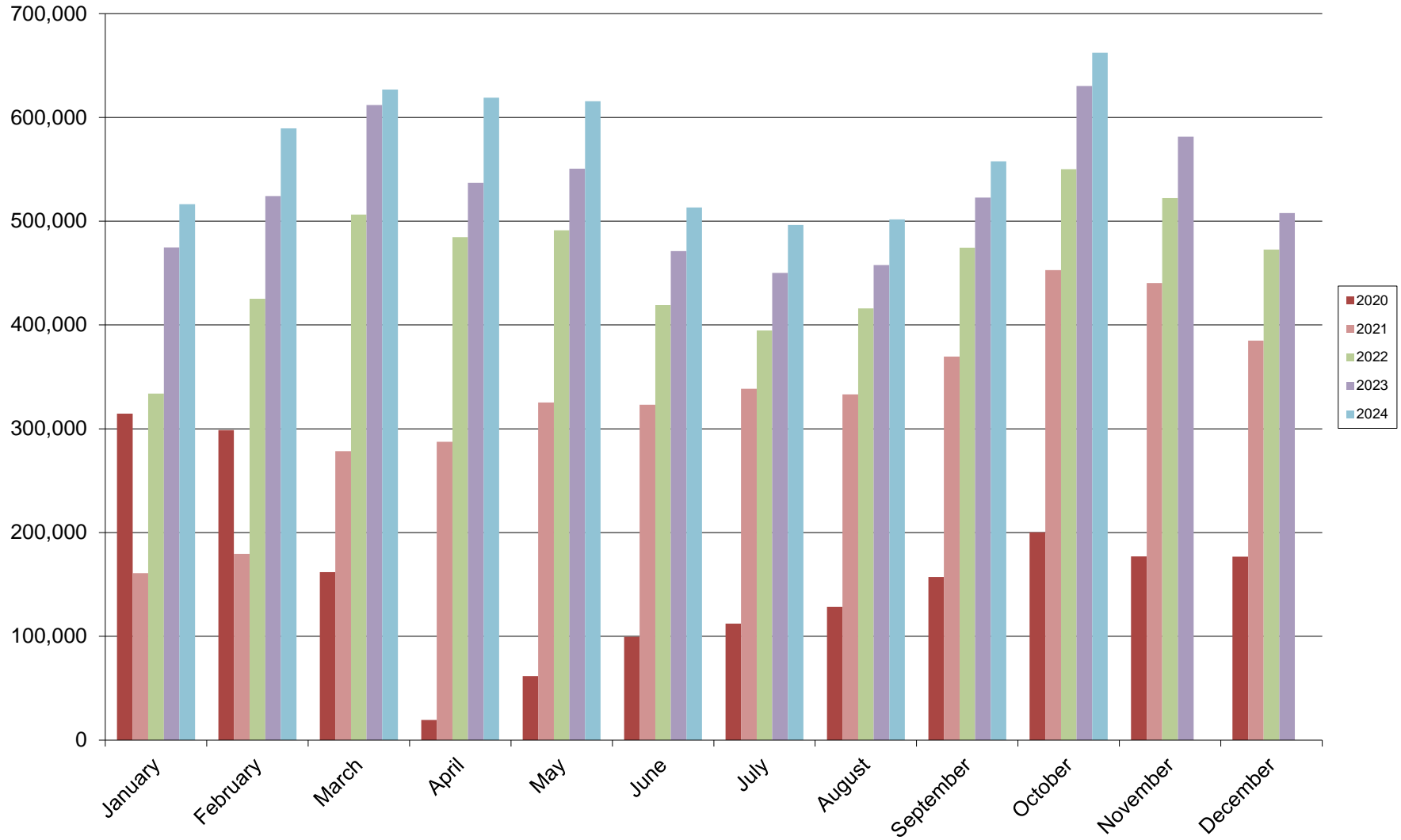
## SECTION 1: REVENUE GT TRIPS

\*Figures reported in trips using AVI and GPS trip-tracking

## Total Monthly Ground Transportation Trips

<b><u>Month</u></b>	<b><u>2020</u></b>	<b><u>2021</u></b>	<b><u>2022</u></b>	<b><u>2023</u></b>	<b><u>2024</u></b>
January	314,479	160,975	333,847	474,693	516,401
February	298,646	179,500	425,240	524,244	589,392
March	161,994	278,381	506,398	612,065	626,751
April	19,546	287,509	484,716	536,904	619,046
May	61,776	325,393	491,304	550,637	615,612
June	99,536	323,074	419,283	471,153	513,130
July	112,350	338,538	394,728	450,118	496,325
August	128,401	333,254	416,032	457,886	501,769
September	157,359	369,659	474,405	522,717	557,601
October	200,278	452,808	550,146	630,206	662,400
November	176,945	440,334	522,184	581,292	
December	176,697	385,046	472,628	507,983	
<b>TOTAL</b>	<b>1,908,007</b>	<b>3,874,471</b>	<b>5,490,911</b>	<b>6,319,898</b>	<b>5,698,427</b>
*Trips include autonomous service effective October 2022					

### Total Monthly Ground Transportation Trips



## Trips by Vehicle Size

### *All Operators*

<b>2020</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
1-8 Seats	277,011	263,433	136,149	14,432	55,278	85,552	95,125	110,101	137,534	177,511	155,664	154,793
9-23 Seats	36,669	34,491	25,386	5,088	6,453	13,911	17,278	18,336	19,798	22,698	21,191	21,781
24+ Seats	670	556	354	0	0	6	5	21	16	68	79	101
<b>Total</b>	<b>314,350</b>	<b>298,480</b>	<b>161,889</b>	<b>19,520</b>	<b>61,731</b>	<b>99,469</b>	<b>112,408</b>	<b>128,458</b>	<b>157,348</b>	<b>200,277</b>	<b>176,934</b>	<b>176,675</b>

### *All Operators*

<b>2021</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
1-8 Seats	141,610	163,265	249,422	253,248	287,527	280,530	294,352	289,477	327,381	403,281	394,060	341,090
9-23 Seats	19,330	16,059	28,712	33,952	37,488	42,028	43,653	43,037	41,458	48,532	45,170	43,055
24+ Seats	131	172	233	290	364	544	490	706	776	963	1,053	865
<b>Total</b>	<b>161,071</b>	<b>179,496</b>	<b>278,367</b>	<b>287,490</b>	<b>325,379</b>	<b>323,102</b>	<b>338,495</b>	<b>333,220</b>	<b>369,615</b>	<b>452,776</b>	<b>440,283</b>	<b>385,010</b>

### *All Operators*

<b>2022</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
1-8 Seats	295,374	384,015	456,144	433,316	439,329	369,696	346,916	368,203	425,023	496,924	471,728	421,326
9-23 Seats	37,440	39,863	48,352	49,741	50,319	48,449	46,992	46,929	48,027	51,544	48,922	50,202
24+ Seats	926	1,052	1,496	1,340	1,278	840	573	579	1,027	1,451	1,183	783
<b>Total</b>	<b>333,740</b>	<b>424,930</b>	<b>505,992</b>	<b>484,397</b>	<b>490,926</b>	<b>418,985</b>	<b>394,481</b>	<b>415,711</b>	<b>474,077</b>	<b>549,919</b>	<b>521,833</b>	<b>472,311</b>

### *All Operators*

<b>2023</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
1-8 Seats	426,385	476,233	555,331	484,087	497,118	422,431	401,908	411,137	471,755	573,729	527,712	454,985
9-23 Seats	46,692	46,501	54,989	51,404	52,324	47,984	47,655	46,152	49,908	54,937	52,001	51,701
24+ Seats	1,273	1,204	1322	1063	994	683	495	527	943	1321	1215	841
<b>Total</b>	<b>474,350</b>	<b>523,938</b>	<b>611,642</b>	<b>536,554</b>	<b>550,436</b>	<b>471,098</b>	<b>450,058</b>	<b>457,816</b>	<b>522,606</b>	<b>629,987</b>	<b>580,928</b>	<b>507,527</b>

# Trips by Vehicle Size

## *All Operators*

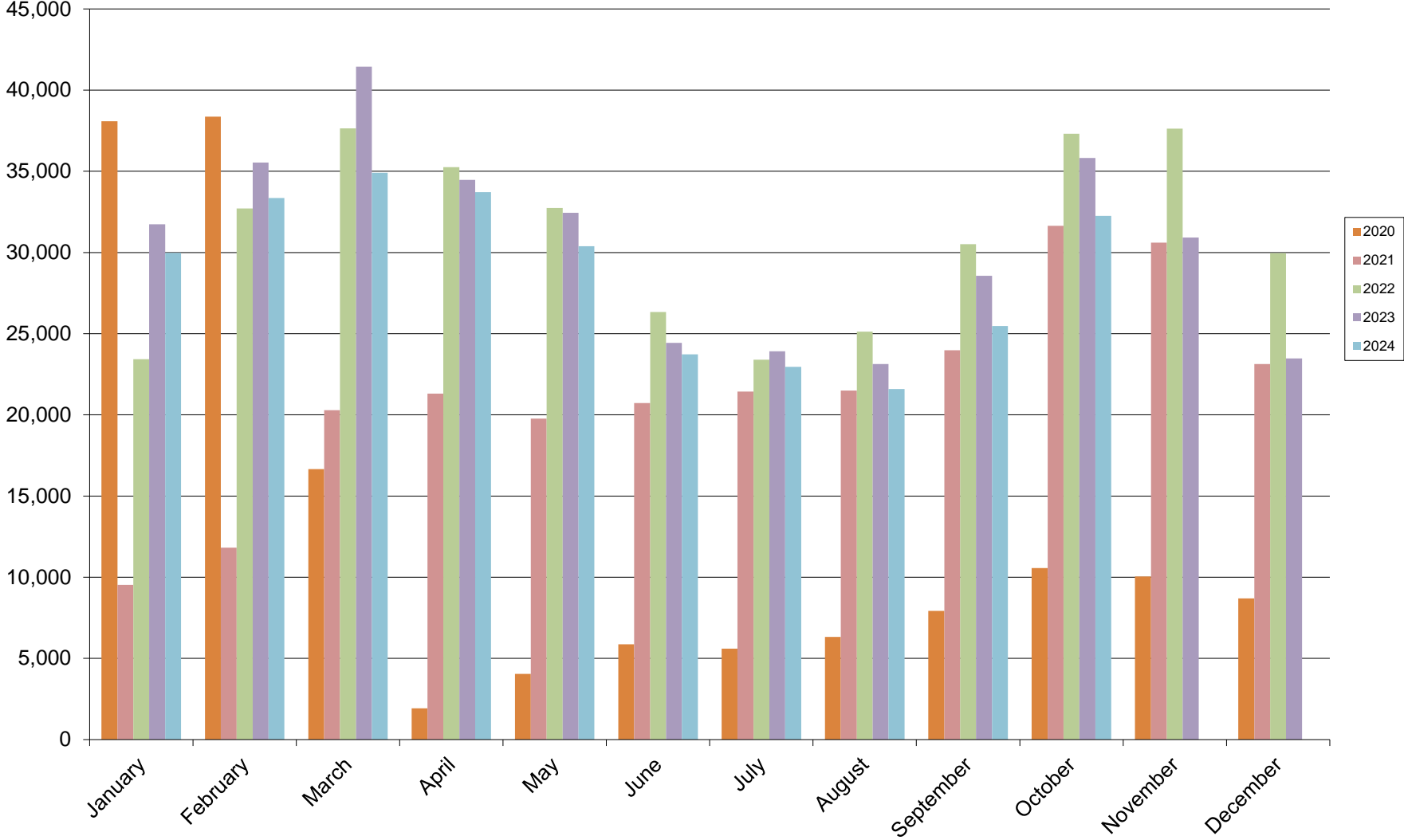
<b>2024</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
1-8 Seats	464,657	539,528	568,658	561,782	555,871	461,230	444,487	451,009	506,990	611,129		
9-23 Seats	49,799	47,857	56,110	55,149	58,152	50,806	50,836	49,679	48,814	49,659		
24+ Seats	1,335	1,203	1218	1212	828	566	273	307	844	790		
<b>Total</b>	<b>515,791</b>	<b>588,588</b>	<b>625,986</b>	<b>618,143</b>	<b>614,851</b>	<b>512,602</b>	<b>495,596</b>	<b>500,995</b>	<b>556,648</b>	<b>661,578</b>	<b>0</b>	<b>0</b>



# Taxi Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	38,077	9,533	23,435	31,738	29,977
February	38,360	11,823	32,712	35,544	33,359
March	16,660	20,285	37,651	41,446	34,905
April	1,930	21,313	35,254	34,467	33,720
May	4,044	19,768	32,735	32,437	30,389
June	5,864	20,730	26,337	24,427	23,725
July	5,596	21,427	23,399	23,923	22,951
August	6,319	21,491	25,120	23,135	21,585
September	7,928	23,973	30,518	28,570	25,476
October	10,571	31,648	37,313	35,820	32,260
November	10,046	30,605	37,620	30,924	
December	8,701	23,129	29,964	23,476	
<b>TOTAL</b>	<b>154,096</b>	<b>255,725</b>	<b>372,058</b>	<b>365,907</b>	<b>288,347</b>

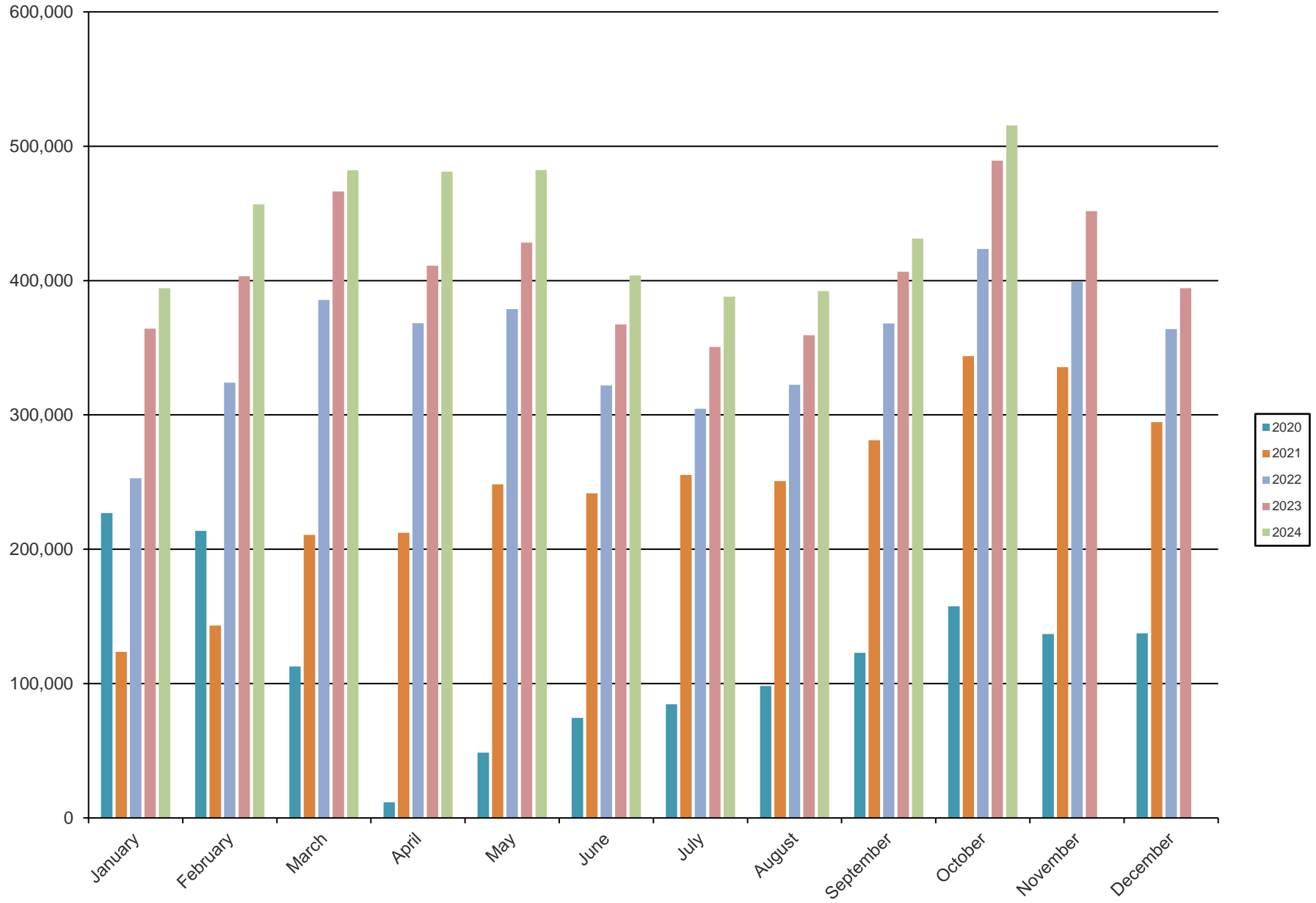
# Taxi Trips



# RideshareTrips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	227,028	123,700	252,837	364,227	394,364
February	213,683	143,177	324,082	403,207	456,772
March	112,695	210,767	385,521	466,437	482,020
April	11,795	212,228	368,271	411,032	480,969
May	48,678	248,366	378,781	428,278	482,203
June	74,412	241,663	321,932	367,389	403,829
July	84,704	255,313	304,592	350,678	387,972
August	98,309	250,689	322,473	359,422	392,286
September	122,913	281,242	368,008	406,535	431,190
October	157,486	343,722	423,458	489,360	515,495
November	136,827	335,517	399,181	451,714	
December	137,502	294,671	363,934	394,398	
<b>TOTAL</b>	<b>1,426,032</b>	<b>2,941,055</b>	<b>4,213,070</b>	<b>4,892,677</b>	<b>4,427,100</b>
*Rideshare data is based on monthly GPS trip tracking reports submitted by TNC providers					

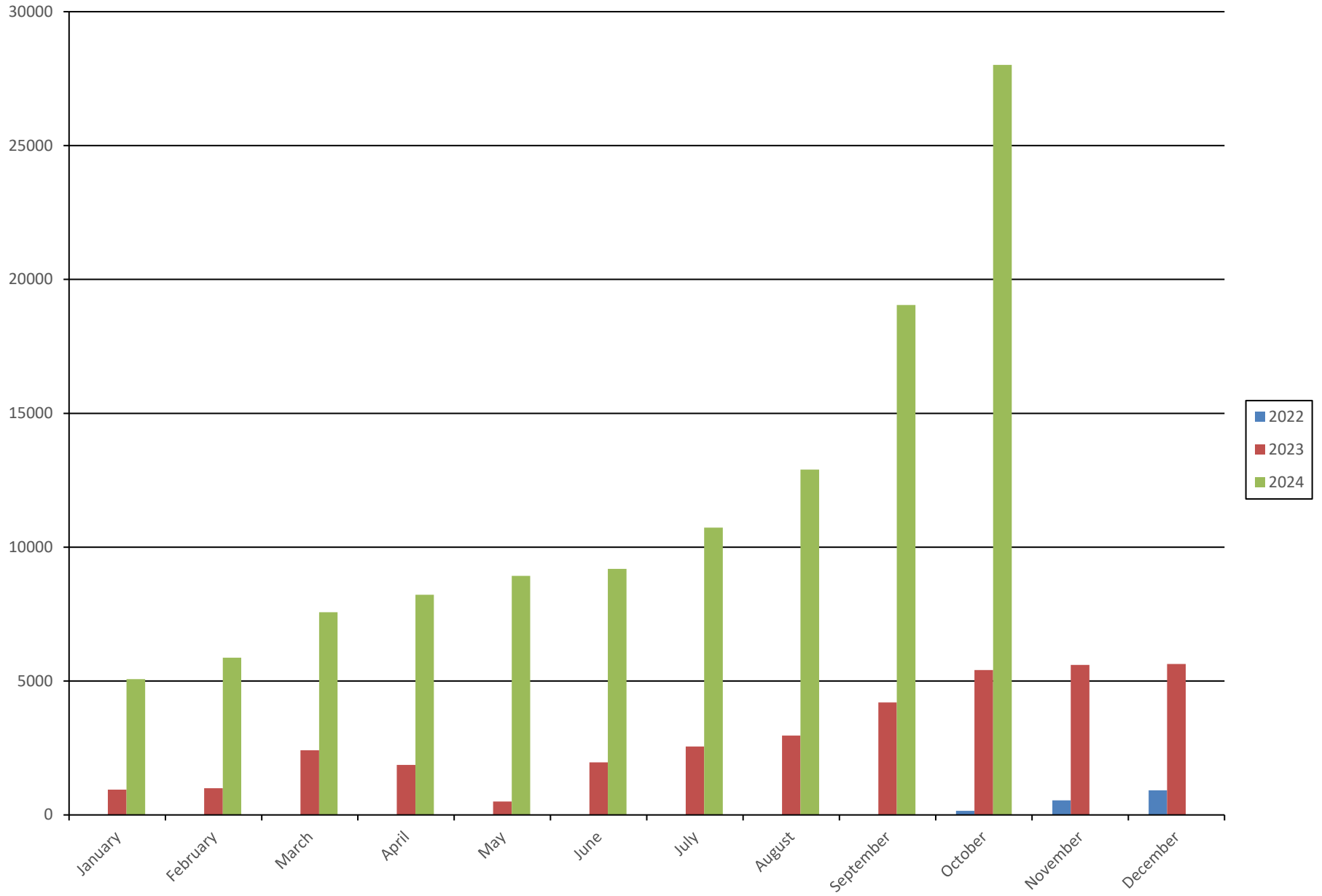
# Rideshare Trips



## Autonomous Trips

<b>Month</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
January	-	942	5,071
February	-	1,000	5,875
March	-	2,416	7,566
April	-	1,869	8,224
May	-	504	8,928
June	-	1,962	9,192
July	-	2,555	10,731
August	-	2,966	12,897
September	-	4,205	19,043
October	151	5,414	28,009
November	542	5,599	
December	916	5,638	
<b>TOTAL</b>	<b>1,609</b>	<b>35,070</b>	<b>115,536</b>

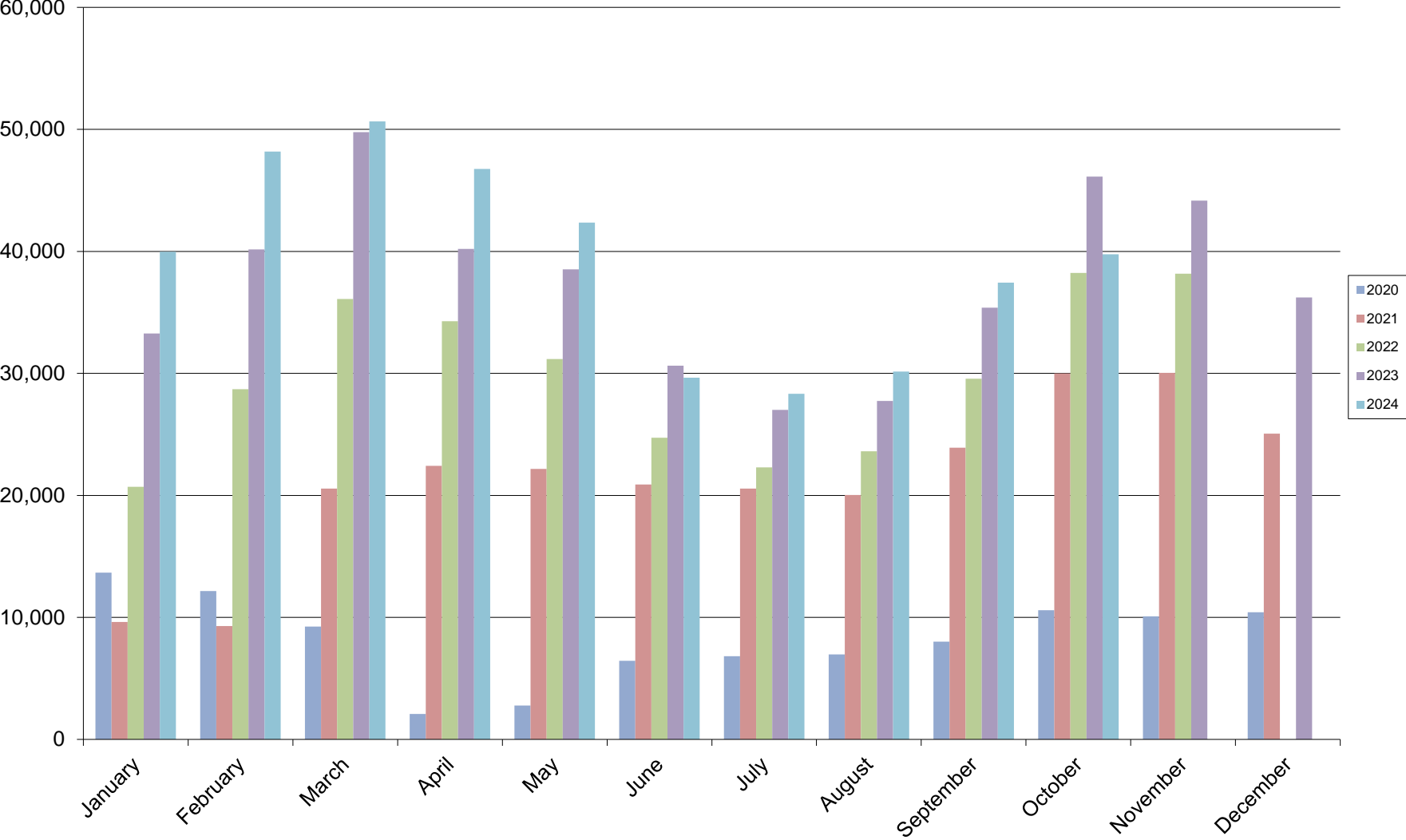
# Autonomous Trips



## Prearranged Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	13,663	9,635	20,714	33,261	39,964
February	12,169	9,290	28,709	40,164	48,190
March	9,239	20,565	36,101	49,781	50,652
April	2,077	22,424	34,272	40,201	46,759
May	2,787	22,162	31,173	38,516	42,348
June	6,439	20,891	24,725	30,638	29,647
July	6,828	20,566	22,299	27,000	28,327
August	6,959	20,024	23,608	27,736	30,153
September	8,012	23,901	29,569	35,390	37,431
October	10,596	30,009	38,227	46,128	39,752
November	10,088	30,041	38,176	44,162	
December	10,425	25,054	30,485	36,231	
<b>TOTAL</b>	<b>99,282</b>	<b>254,562</b>	<b>358,058</b>	<b>449,208</b>	<b>393,223</b>

# Prearranged Trips

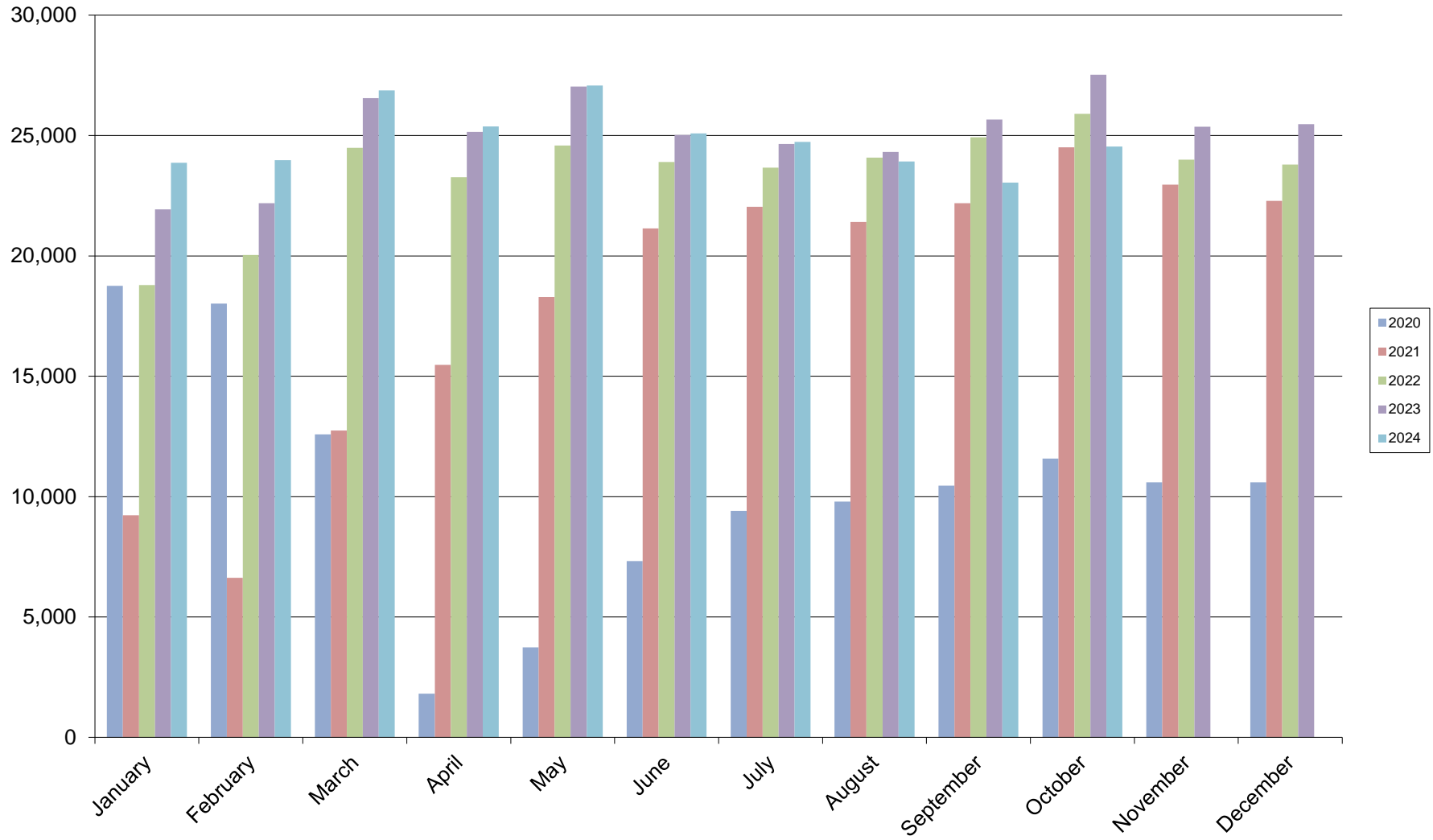




## Off-Airport Parking Trips

<b>Month</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
January	18,759	9,227	18,792	21,938	23,865
February	18,014	6,627	20,039	22,187	23,981
March	12,584	12,746	24,490	26,555	26,875
April	1,814	15,471	23,275	25,157	25,376
May	3,742	18,295	24,590	27,035	27,081
June	7,325	21,138	23,906	25,022	25,091
July	9,409	22,038	23,671	24,655	24,734
August	9,795	21,410	24,088	24,315	23,920
September	10,454	22,185	24,928	25,668	23,044
October	11,578	24,511	25,901	27,528	24,538
November	10,598	22,955	24,002	25,366	
December	10,596	22,283	23,799	25,478	
<b>TOTAL</b>	<b>124,668</b>	<b>218,886</b>	<b>281,481</b>	<b>300,904</b>	<b>248,505</b>

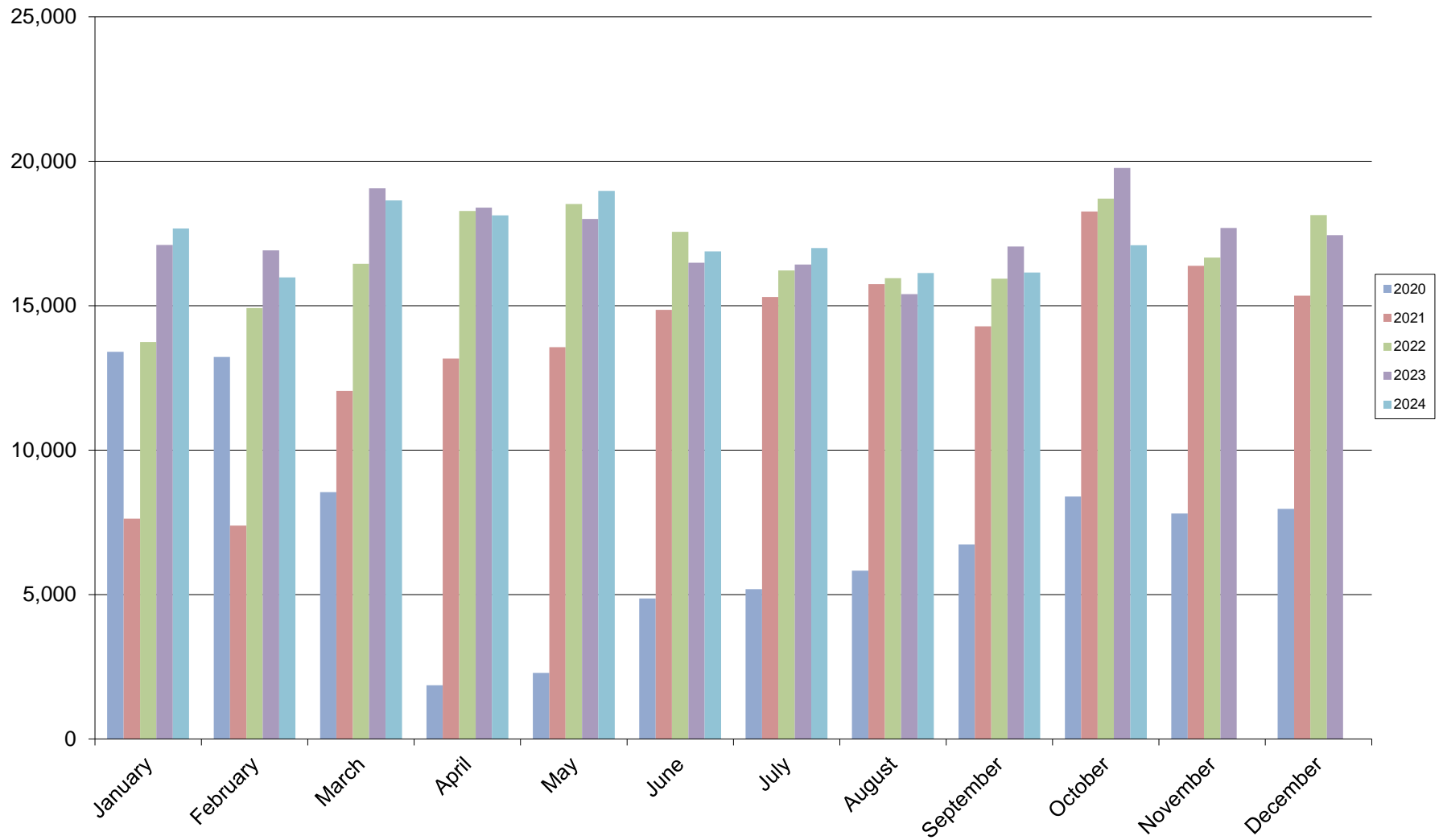
### Off-Airport Parking Trips



## Hotel/Motel Trips

<b>Month</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
January	13,402	7,628	13,743	17,098	17,673
February	13,225	7,387	14,916	16,912	15,982
March	8,542	12,044	16,450	19,060	18,646
April	1,855	13,168	18,278	18,390	18,127
May	2,289	13,560	18,518	17,998	18,974
June	4,861	14,856	17,553	16,490	16,876
July	5,185	15,301	16,217	16,424	16,998
August	5,827	15,746	15,952	15,395	16,132
September	6,734	14,284	15,936	17,049	16,149
October	8,393	18,261	18,709	19,762	17,096
November	7,800	16,376	16,668	17,691	
December	7,963	15,343	18,135	17,442	
<b>TOTAL</b>	<b>86,076</b>	<b>163,954</b>	<b>201,075</b>	<b>209,711</b>	<b>172,653</b>

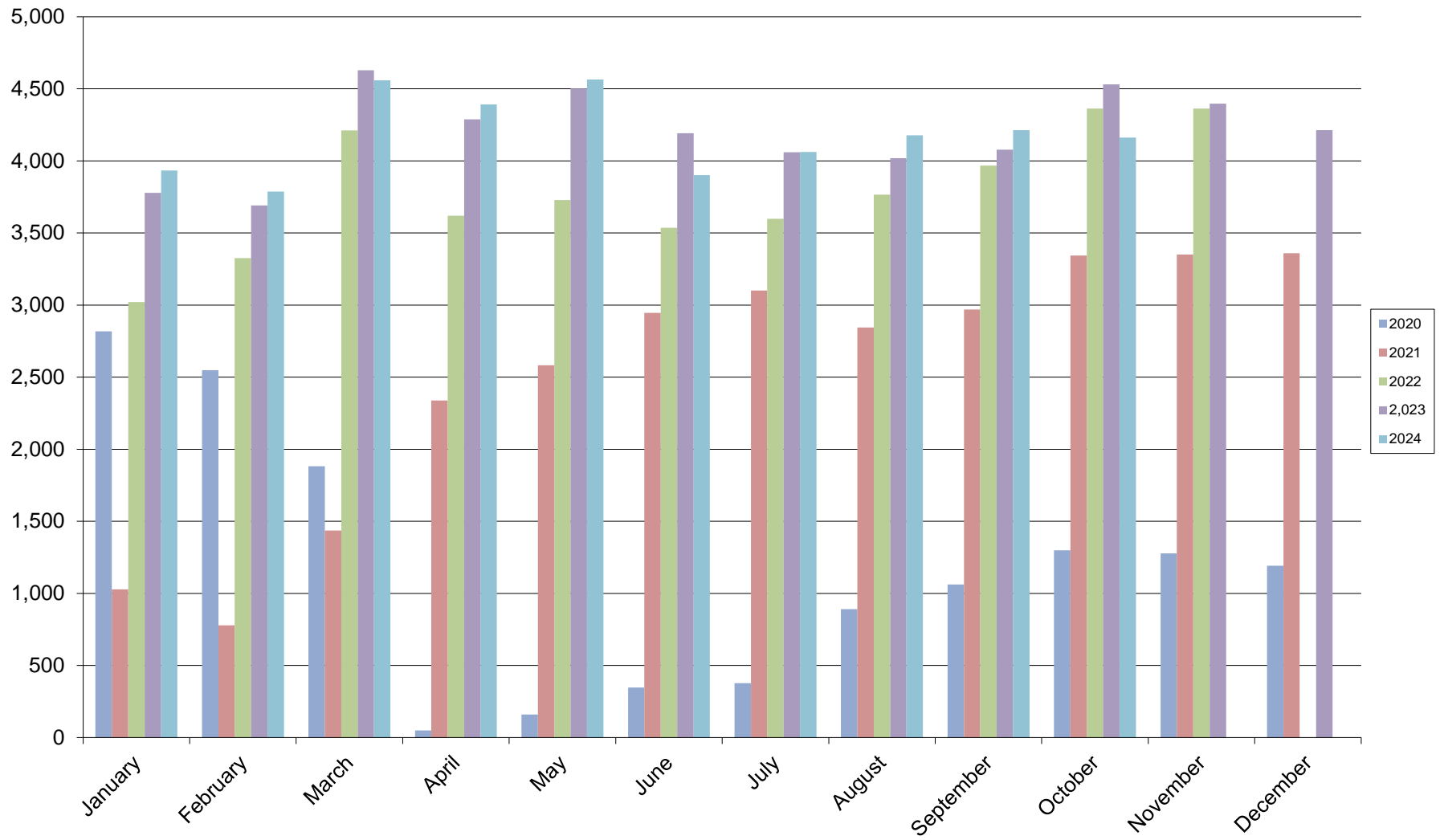
## Hotel/Motel Trips



## Intercity Trips

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2,023</u>	<u>2024</u>
January	2,817	1,027	3,021	3,778	3,934
February	2,548	778	3,326	3,691	3,788
March	1,881	1,436	4,212	4,628	4,560
April	49	2,338	3,620	4,288	4,391
May	160	2,583	3,728	4,502	4,564
June	347	2,946	3,536	4,193	3,902
July	378	3,102	3,598	4,061	4,062
August	890	2,845	3,766	4,019	4,178
September	1,061	2,969	3,968	4,078	4,213
October	1,298	3,343	4,363	4,531	4,162
November	1,277	3,351	4,363	4,397	
December	1,191	3,359	4,190	4,213	
<b>TOTAL</b>	<b>13,897</b>	<b>30,077</b>	<b>45,691</b>	<b>50,379</b>	<b>41,754</b>

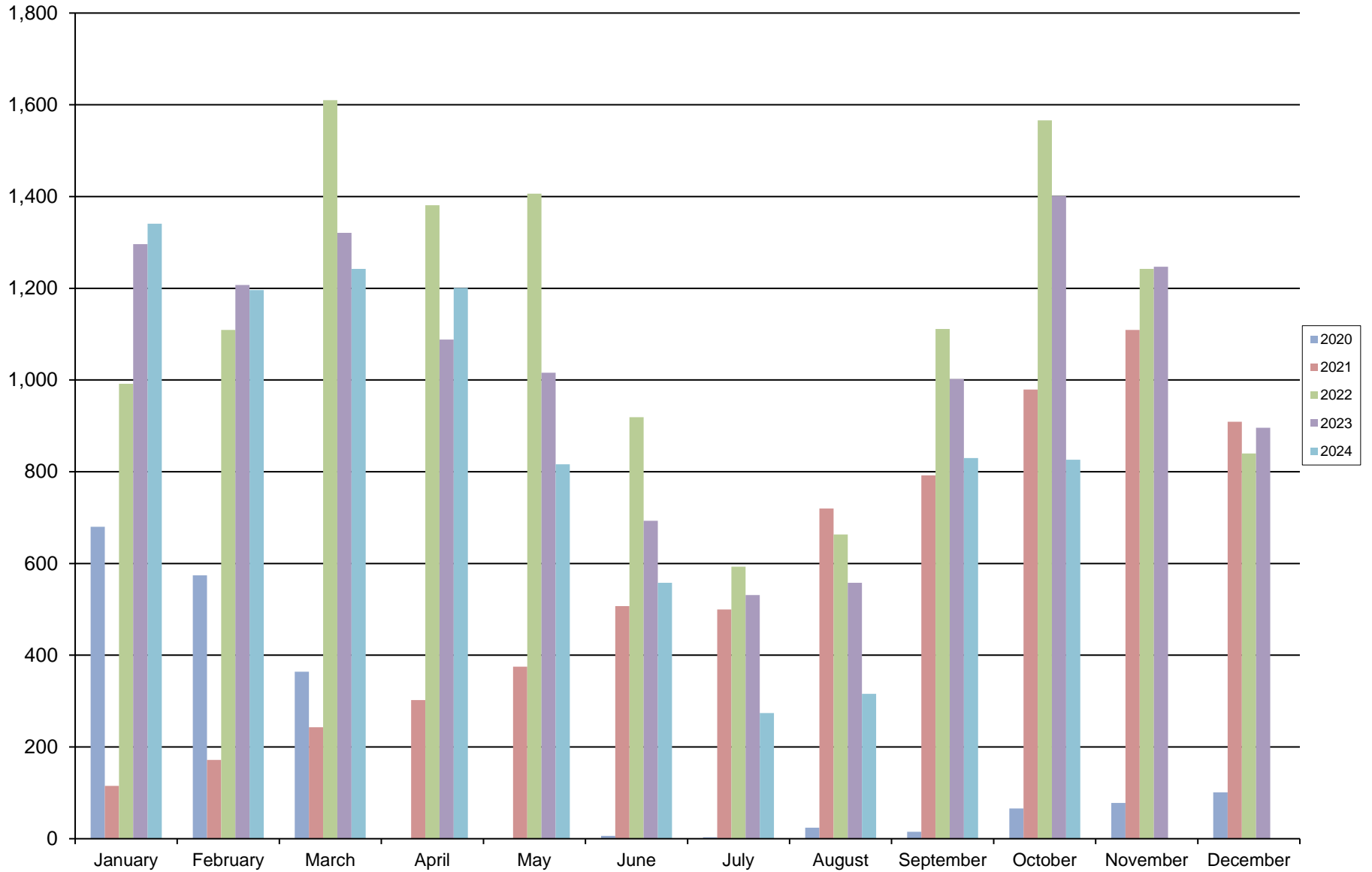
## Intercity Trips



# Charter Trips

<b><u>Month</u></b>	<b><u>2020</u></b>	<b><u>2021</u></b>	<b><u>2022</u></b>	<b><u>2023</u></b>	<b><u>2024</u></b>
January	680	115	992	1,296	1,341
February	574	172	1,109	1,207	1,196
March	364	243	1,610	1,321	1,242
April	0	302	1,381	1,088	1,201
May	0	375	1,406	1,016	816
June	6	507	919	693	558
July	3	500	593	531	274
August	24	720	663	558	316
September	15	792	1,111	1,002	830
October	66	979	1,566	1,401	826
November	78	1,109	1,242	1,247	
December	101	909	840	896	
<b>TOTAL</b>	<b>1,911</b>	<b>6,723</b>	<b>13,432</b>	<b>12,256</b>	<b>8,600</b>

# Charter Trips

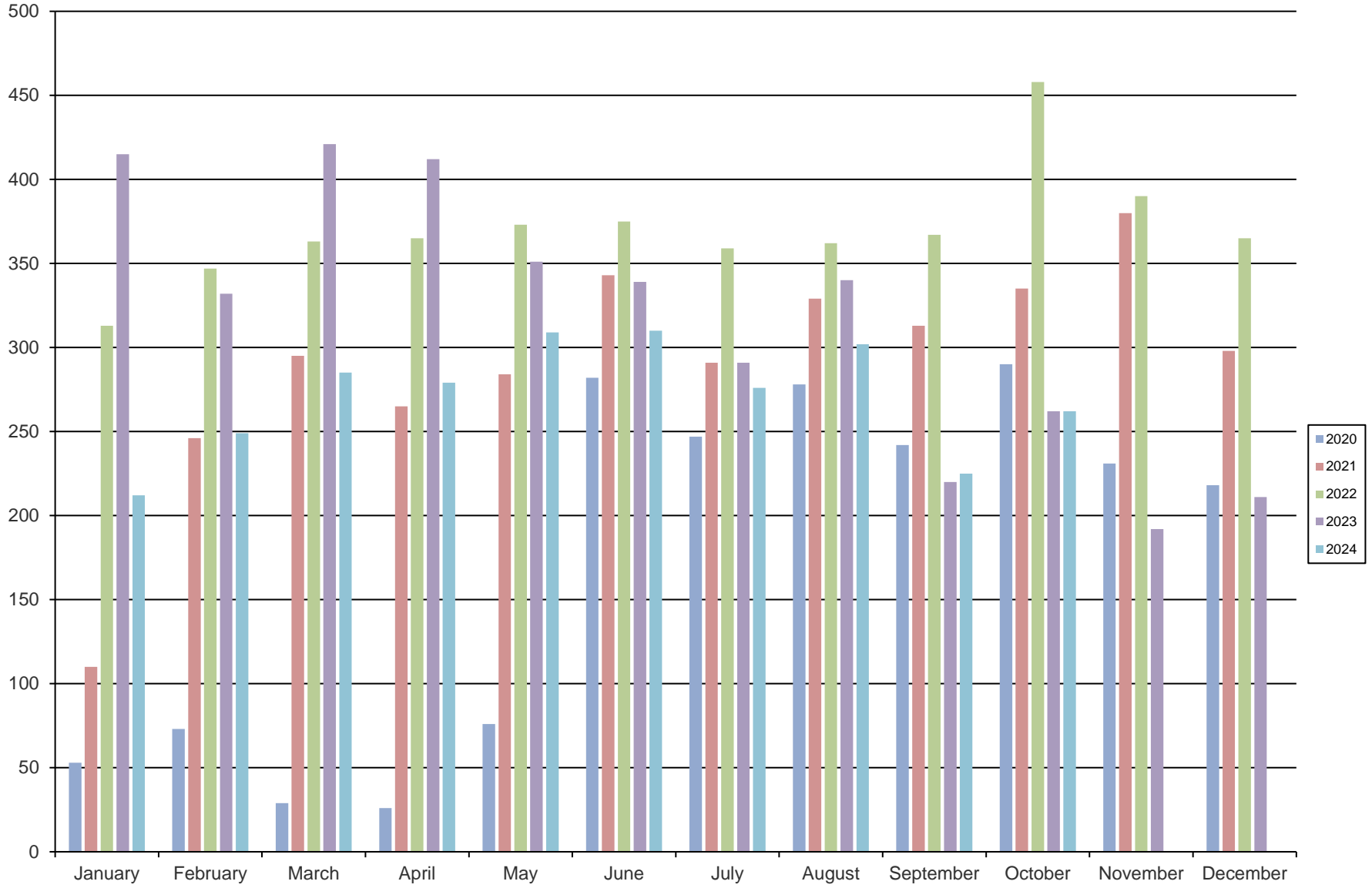




# Courtesy Trips

<b><u>Month</u></b>	<b><u>2020</u></b>	<b><u>2021</u></b>	<b><u>2022</u></b>	<b><u>2023</u></b>	<b><u>2024</u></b>
January	53	110	313	415	212
February	73	246	347	332	249
March	29	295	363	421	285
April	26	265	365	412	279
May	76	284	373	351	309
June	282	343	375	339	310
July	247	291	359	291	276
August	278	329	362	340	302
September	242	313	367	220	225
October	290	335	458	262	262
November	231	380	390	192	
December	218	298	365	211	
<b>TOTAL</b>	<b>2,045</b>	<b>3,489</b>	<b>4,437</b>	<b>3,786</b>	<b>2709</b>

# Courtesy Trips



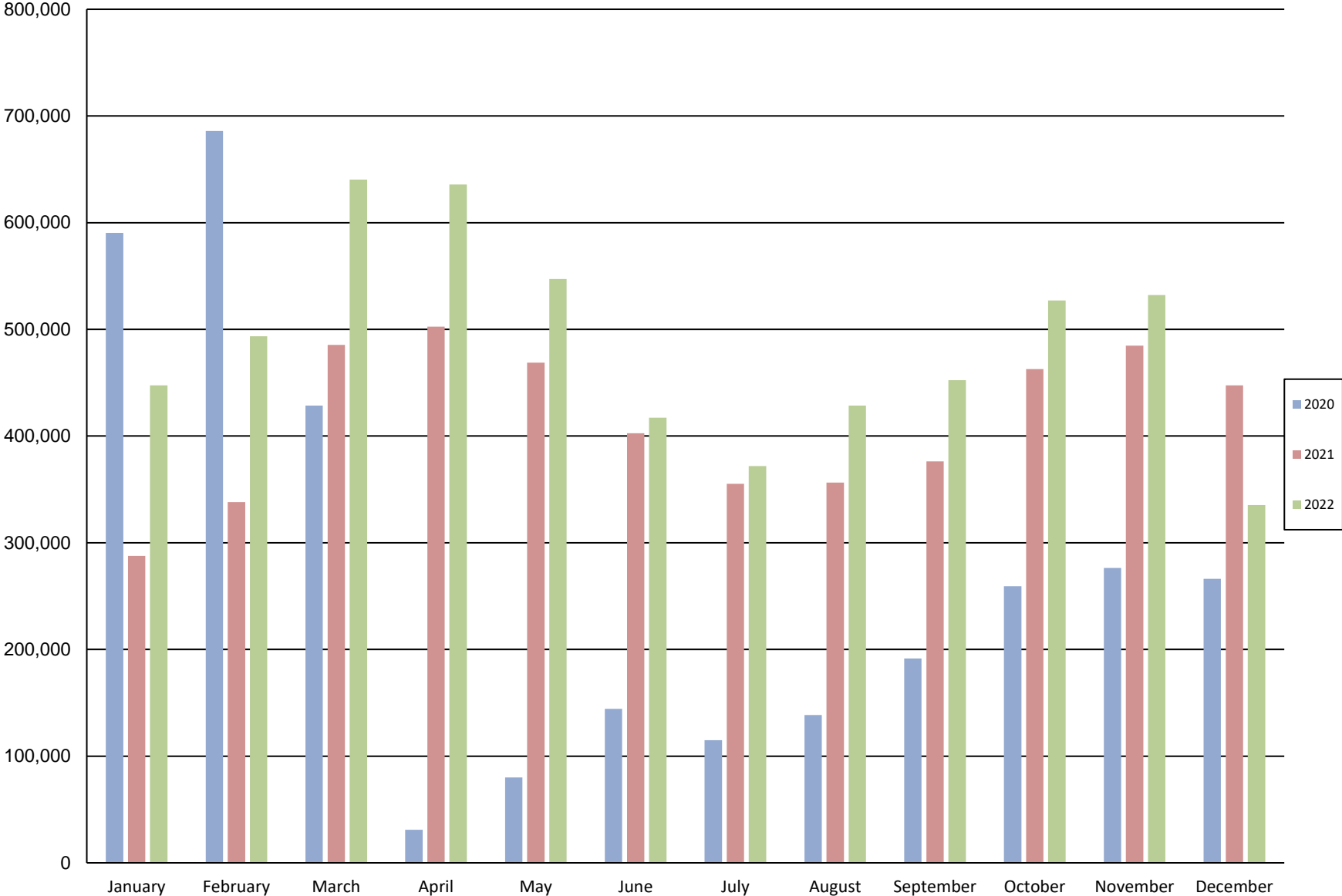
SECTION 2: NON-REVENUE GT TRIPS

\*Figures reported in Passenger Ridership

# RCC Bus Ridership

<b>Month</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
January	590,437	287,683	447,568
February	685,947	338,151	493,474
March	428,494	485,464	640,419
April	31,073	502,531	635,819
May	80,004	468,818	547,088
June	144,253	402,699	417,155
July	115,011	355,260	371,908
August	138,635	356,291	428,513
September	191,602	376,277	452,363
October	259,337	462,864	527,011
November	276,461	484,799	532,047
December	266,118	447,437	335,344
<b>TOTAL</b>	<b>3,207,372</b>	<b>4,968,274</b>	<b>5,828,709</b>

# RCC Bus Ridership



# PHX Sky Train® Ridership

<u>Month</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
January	416,980	140,681	331,226	1,081,354	1,104,178
February	430,209	122,833	347,341	1,141,195	1,215,552
March	329,320	273,412	449,436	1,482,788	1,596,380
April	79,820	263,134	330,415	1,299,290	1,416,625
May	81,761	319,050	409,864	1,180,829	1,310,443
June	104,490	346,594	406,568	998,519	1,077,985
July	130,999	413,704	415,175	912,464	1,004,659
August	140,469	351,223	381,237	898,579	973,932
September	143,951	351,128	404,545	1,004,298	1,049,445
October	161,323	382,881	359,095	1,207,267	1,296,269
November	149,981	390,206	369,735	1,206,609	
December	156,544	391,309	705,064	1,144,613	
<b>TOTAL</b>	<b>2,325,847</b>	<b>3,746,155</b>	<b>4,909,701</b>	<b>13,557,805</b>	<b>12,045,468</b>

# PHX Sky Train® Ridership

